

Contacting Technical Support

Phone:

866.838.5052

Email:

For SnapAV customers, snapav.com

Firmware Release 3/26/2019 Details

Affected Sku	Firmware Revision
AU-M-120e	6.0.0b14
AU-M-401e	6.0.0b14
AU-M-801e	6.0.0b14

Changes in this Release

1. Show MMS eSources as Stream N instead of Player N
2. Add support for MSB-20e in the Config page

Firmware Release 6/01/2018 Details

Affected Sku	Firmware Revision
AU-M-120e	6.0.0b11
AU-M-401e	6.0.0b11
AU-M-801e	6.0.0b11

Changes in this Release

1. OvrC Connect and Reconnect logic Improvements

Firmware Release 4/12/2018 Details

Affected Sku	Firmware Revision
AU-M-120e	6.0.0b9
AU-M-401e	6.0.0b9
AU-M-801e	6.0.0b9

Changes in this Release

1. OvrC Connect and Reconnect logic Improvements
2. Playback buffer configuration
3. Web interface updates
4. Data throughput improvement