

INTEGRATING OVRC WITH YOUR CORPORATE NETWORK

CONTACTING TECH SUPPORT

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WHY?

• This document details the security protocols used by OvrC, and instructs system administrators how to enable the capabilities of OvrC to be used through a corporate firewall.

Foundation:

- All OvrC communication is initiated by the device and sent outbound to OvrC. There is no need
 to alter your firewall to allow for inbound traffic.
- 2. **Communication is executed with WebSocket protocol.** All communication to and from OvrC is done over HTTPS using TLS 1.2.
- 3. OvrC Pro tunnels have a 30-minute timeout. Subsequent communication requires that the device open a new tunnel, which gets sent to a new random port. This applies to networks using the OvrC Hub or an Araknis x10 series router.

SnapAV Device Requirements:

Direction: Outbound

Protocol: HTTPS

Destination: cloud.ovrc.com

Port: **443**

DNS Lookup: Enabled, port 53

TCP: Enabled

Tunneling with OvrC Pro Hub or Araknis x10 Router:

Direction: Outbound

Protocol: TCP

Destination: tunnel.ovrc.com

Port Range: **32255-65535**

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