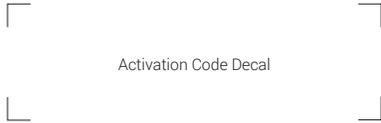




OVRC-200-PRO
OVRC-100-HUB

PRO Quick Start Guide



Activation Code Decal

This device can only be added to an OvrC Pro-enabled location. License includes 2 years of service upon activation.

Activated licenses **cannot** be transferred to other customers or locations in your OvrC account.

New to OvrC?

Visit www.ovrc.com to learn more about all of the features and to create your own account.

Package Contents

1x OvrC-100-Hub

1x OvrC Pro Activation Code

1x Locking 5V DC power supply (not pictured)

Mounting Hardware (not pictured, includes side brackets and attachment screws for shelf, surface, or rack mounting)

Two Year Limited Warranty

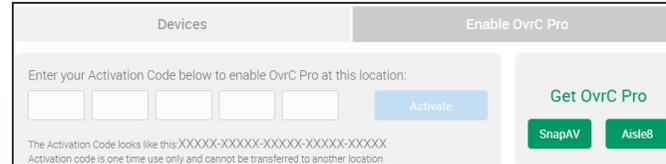
This OvrC product has a 2 Year limited warranty that includes parts and labor repairs on all components found to be defective in material or workmanship under normal conditions of use. This warranty shall not apply to products that have been abused, modified or disassembled. Products to be repaired under this warranty must be returned to a designated service center with prior notification and an assigned return authorization number (RA).

Support: 866.838.5052 | techsupport@ovrc.com

Step 1. Activate OvrC Pro Location

Log into your account at app.ovrc.com (mobile app cannot be used for OvrC Pro activation).

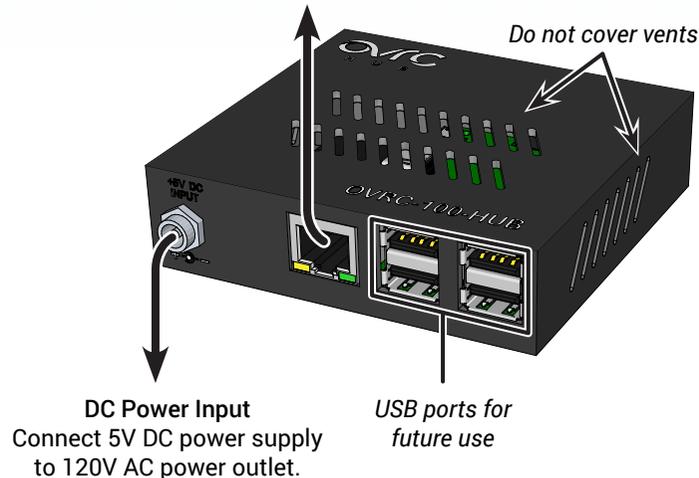
Create or select a customer location in your OvrC account, then click the **Enable OvrC Pro** button and enter the activation code.



Note: If you are configuring equipment prior to an install, set up the OvrC Pro-enabled customer location in your OvrC app at that time. Then, once you go to the job, complete another network scan to capture all of the customer-supplied equipment.

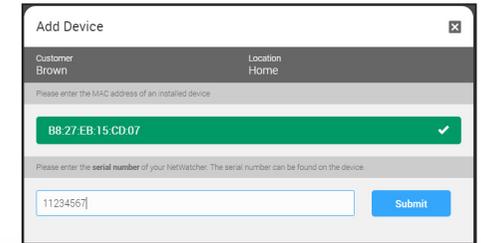
Hardware Connections

Ethernet Port
Connect to LAN port in the monitored subnet/VLAN. A LAN port on a managed switch is recommended for the best performance.

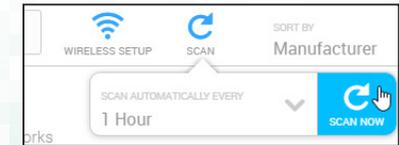


Step 2. Install and Claim the Hub

Connect the Hub to the LAN using the connection diagram below, then claim it in the OvrC location.



Next, scan the LAN for other devices to claim and monitor.



Status LEDs

The Hub boots up in 1-2 minutes. Watch the LEDs to determine if the power and network connection are working correctly.

PWR (Red) On=powered on; flashing=low voltage; off=no power.

ACT (Green) Flashes indicate CPU activity.

Ethernet (Yellow) On=100Mbps connection; off=10Mbps connection.

Ethernet (Green) On=link established; flashes indicate network activity. Off=no LAN connection detected.

Note: The Hub LAN port should negotiate a 100 Mbps connection speed for optimum performance. Check the settings and specs for the connected port if a 10Mbps speed is negotiated (yellow Ethernet port LED off).

Step 3. Complete Network Setup

OvrC Pro is packed with features that make LAN setup and maintenance easier than ever.



Scan and Monitor IP Devices

Scan for new devices manually or on a schedule and organize the Device List using custom filters. You can rename devices for easy ID and forget devices you don't want to track.



WebConnect GUI Access

Gain access to the web GUI of ANY network device at the click of a mouse, even non-OvrC equipment, from anywhere on the LAN or Internet. No port forwarding is required. Click **More** on a Device List entry to find WebConnect.



Client Control with OvrC Home App

Give your customer control over equipment and make it easy to communicate with you when issues arise. Available on Apple and Android app marketplace.



Internet Speed Test*

Keep an eye on WAN connection speed by performing speed tests manually or on a schedule. OvrC Pro hosts its own testing service that gives real-world results.



Monitor Control Systems

OvrC worked with control system manufacturers including Control4 and URC to create drivers for OvrC monitoring. See status, network settings and more right from the OvrC device list.



Location Dashboard

View the network health summary of a client's location in a single view. Includes status of the ISP, LAN, Wi-Fi, and connected devices.

*ISP download speeds greater than 80Mbps may not be reflected.

Step 4. Configure OvrC Home

OvrC Home is a customizable end-user application for your clients. You can create simple commands for your clients to use, such as "Reset Cable Box". New options will be introduced over time.

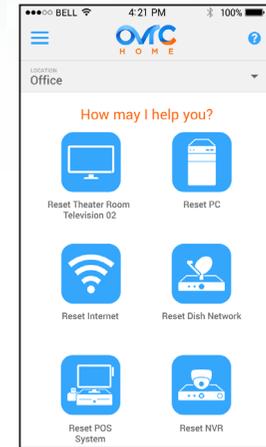
Within the OvrC Pro-enabled location, go to the "OvrC Home Setup" tab and click the "Add Command" button to get started.

A. Configure the desired commands using the Add Command wizard. Create a name, select an icon, and set the desired behavior.

B. Click the "Complete Profile" button to update your company contact info that will show up in the OvrC Home application. To edit it in the future, go to the **Account** tab at the top of the screen and click **OvrC Home Information**.

C. Add users to the account. Create a user name and password, then enter the user's email address. They will be sent a download link for the app. (Email not required; app can be downloaded directly for free from app store.)

D. Help your client get the OvrC Home app downloaded and working, then test the commands together.



Important Note: Local GUI

We designed the product so that you do not need to use the local GUI for setup or maintenance. If you choose to access the GUI, the username is **ovrc** and the password is **ovrc**.