BINARY

Technical Bulletin

Product: B-900-MoIP-4K

Topic: AppleTV HDR 10 Compatibility

Issue

Due to content being streamed at various resolutions and frame rates, SnapAV recommends locking the video settings in AppleTV for consistent streaming. These settings are recommended for MoIP firmware version 1.1.0.6 or later.

Resolution

1.   Navigate to Video and Audio Settings.

2.   Change the following settings.

    Format: 4K 30hz HDR (scroll all the way to the bottom and select other formats to find 4K 30hz HDR)

    Chroma: 4:2:2

    Match Content: Range & Frame Rate

3.   Confirm that the HDR flag is showing up on the TV info screen.

CONTACTING TECHNICAL SUPPORT

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