



Chantilly MRI Snap One Partner Store FAQ

What's Happening?

Your MRI Snap One partner store is now ready to serve you in-person! Your new local store gives you all the benefits you enjoy on the Snap One, with added perks like same-day product pickup, hands-on training, in-person support, and design assistance.

What's the Benefit to My Business?

You will now have access to a broad product assortment of the industry's most popular brands. MRI Stores carry the Snap One product lines you shop today, as well as third-party brands like Sony, Samsung, Ubiquiti, Sonos, Klipsch, Lutron, Luxul, Eero, Ring, Yamaha, and more! See the full list of brands [here](#). Many of the products are available for same-day pickup, plus you'll get access to in-person training, support, and design assistance.

What's Changing for Me?

More options!

If you choose to supplement your Snap One experience through your local branch, you'll have access to mridirect.com where you can browse the extended assortment of products, view inventory availability for Chantilly, place orders for local pickup, and more. Plus, in store you'll find opportunities to connect with knowledgeable staff and explore new products.

Otherwise, keep doing what you're doing through the [Snap One Partner Portal!](#) There are no changes to the experience or benefits you receive when shopping at SnapAV.com.

How Do I Get Signed Up with MRI?

We've made the process fast and easy. Existing Snap One Partners simply fill out this short form [here](#), and a member of our Sales team will reach out with next steps. There is no need to submit an additional application.

What Products are Available at Chantilly MRI Stores?

MRI Stores stock the entire product catalog available at SnapAV.com, plus an expanded selection of third-party brands like Sony, Samsung, Ubiquiti, Sonos, Klipsch, Lutron, Luxul, Eero, Ring, Yamaha, and more. A full line card can be viewed [here](#).

How Will I Know What's in Stock at Chantilly MRI?

You can check inventory availability at the new mridirect.com or call (571) 569-3970 to speak to a knowledgeable staff member who can assist you.

Does My Snap One Credit Card Information Transfer to Snap One Partner Store?

No. Banking laws prevent the transfer of credit card information in this manner. You will need to call us to provide your credit card information before you are able to make your first purchase.

Do Purchases at Snap One Partner Stores Count Toward My Snap One Partner Rewards Program?

Yes. Purchases of Snap One product and eligible third-party products will count toward the annual spend requirements for the [Snap One Partner Rewards Program](#). Spend on Snap One-manufactured products will also count toward your quarterly rebate. You should continue to check your Rewards Program status on the [Snap One Partner Portal](#).

Where is the Chantilly MRI Snap One Partner Store located?**Address:**

14008 Parkeast Circle Suite 100
Chantilly, VA 20151

Phone:

(571) 569-3970

Hours:

7:30 a.m. – 5:00 p.m. ET, Monday through Friday.