



## Cleveland Snap One Partner Store FAQ

### What's Happening?

In October, a Snap One Partner Store is opening in Cleveland, Ohio. Shopping in-person at a Snap One Partner Store gives you all of the benefits you enjoy on the Snap One, with added perks like same-day product pickup, hands-on training, in-person support, and design assistance.

### What's the Benefit to My Business?

You will now have access to a broad product assortment of the industry's most popular brands. Snap One Partner Stores carry the Snap One product lines you shop today, as well as third-party brands like Sony, Samsung, Ubiquiti, Sonos, Klipsch, Lutron, Luxul, Eero, Ring, Yamaha, and more! See the full list of brands [here](#). Many of the products are available for same-day pickup, plus you'll get access to in-person training, support, and design assistance.

### What's Changing for Me?

More options!

If you choose to supplement your Snap One experience through your local branch, you'll have access to a [locally-focused website](#) where you can browse the extended assortment of products, view inventory availability for Cleveland, place orders for local pickup, and more. Plus, in store you'll find opportunities to connect with knowledgeable staff, attend hands-on trainings, and explore new products.

Otherwise, keep doing what you're doing through the [Snap One Partner Portal!](#) There are no changes to the experience or benefits you receive when shopping at [snapav.com](#).

### How Do I Get Signed Up with Snap One Partner Store?

We've made the process fast and easy. Existing Snap One partners simply fill out this short form [here](#), and a member of our Sales team will reach out with next steps. There is no need to submit an additional application.

### What Products are Available at Cleveland Snap One Partner Stores?

Snap One Partner Stores stock the entire product catalog available at [SnapAV.com](#), plus an expanded selection of third-party brands like Sony, Samsung, Ubiquiti, Sonos, Klipsch, Lutron, Luxul, Eero, Ring, Yamaha, and more. A full line card can be viewed [here](#).

### How Will I Know What's in Stock at Cleveland Snap One Partner Store?

You can check inventory availability at the new <https://www.snaponepartnerstore.com/> or call 440-571-3566 to speak to a knowledgeable staff member who can assist you.

### How Do I Get Access to the Snap One Partner Store website?

Visit the Snap One Partner Store [login page](#) and click "Forgot Password". Your username is your email address. Once you submit your information, you'll receive instructions for resetting your password and

accessing the site. Please keep an eye on your junk mail folder. If you are having trouble accessing the site, please reach out to your rep or a member of the branch staff for assistance.

**Does My Snap One Credit Card Information Transfer to Snap One Partner Store**

No. Banking laws prevent the transfer of credit card information in this manner. You will need to call us to provide your credit card information before you are able to make your first purchase.

**Do Purchases at Snap One Partner Stores Count Toward My Snap One Partner Rewards Program?**

Yes. Purchases of Snap One product and eligible third-party products will count toward the annual spend requirements for the Snap One Partner Rewards Program. Spend on Snap One-manufactured products will also count toward your quarterly rebate. You should continue to check your Rewards Program status on the [Snap One Partner Portal](#).

**Where is the Cleveland Snap One Partner Store located and What Are the Hours of Operation?**

Address:

31225 Bainbridge Road, Suite M Solon, OH 44139  
Cleveland, OH 63146

Phone:

440-571-3566

Hours:

7:30 a.m. – 5:00 p.m. ET, Monday through Friday.