

Custom Plus Boise Partner FAQ

What's Happening?

Custom Plus, a Snap One Partner Store is now open in Boise, ID. Custom Plus is owned by Snap One and offers local partners the benefits of an expanded product portfolio available for same-day pickup, as well as convenient in-person training and support.

What's the Benefit to My Business?

You will now have access to a broad product assortment of the industry's most popular brands. Custom Plus stores stock the entire product catalog available on the [Snap One Partner Portal](#), as well as the third-party brands like Sony, Samsung, Ubiquiti, Sonos, Klipsch, Lutron, Luxul, Eero, Ring, Yamaha, and more! See the full list of brands [here](#). A majority of products will be available for same-day pickup, plus you'll get access to in-person training, support, and design assistance.

What's Changing for Me?

Nothing. You can still order through [SnapAV.com](#) and enjoy all of the benefits of shopping online with Snap One. This new Snap One Partner Store will supplement that experience with Snap One brands and an even wider assortment of the industry's leading brands.

How Do I Get Signed Up with Custom Plus?

We've made the process fast and easy. Simply complete the short dealer application [here](#), and a member of our Sales team will reach out soon.

What Products Are Available at Boise Idaho?

The Boise store will carry a robust assortment of the industry's most popular product lines, including brands from Snap One and Custom Plus. Some of the most notable brands available through Custom Plus include Sony, Samsung, Ubiquiti, Luxul, Eero, and Yamaha. A full line card can be viewed [here](#).

How Will I Know What's in Stock at Custom Plus Boise?

You can check the stock status of products at boise@snapone.com or call 208-586-9150 to speak to a knowledgeable staff member who can assist you.

Do My Existing Terms from Snap One Transfer to Custom Plus?

Partners will need to enter their credit card information on the Custom Plus partnership agreement before they can place their first order, and payments will be made to Custom Plus for all products purchased through Custom Plus. Based on a dealer's account history with Snap One, their transferred credit and terms with Custom Plus may vary.

Does My Snap One Credit Card Information Transfer to Custom Plus?

No, banking laws prevent the transfer of credit card information in this manner. You will need to enter your credit card information on the Custom Plus partnership agreement before you can place your first order.

Do Purchases at Custom Plus Count Toward My Snap One Partner Rewards Program?

Yes. Purchases of Snap One product and eligible third-party products will count toward the annual spend requirements for the Snap One Partner Rewards Program. Spend on Snap One-manufactured products will also count toward your quarterly rebate. You should continue to check your Rewards Program status on the Snap One website.

Where is Custom Plus Boise and What Are the Hours of Operation?

Address:

50 S. Adkins Way, Suite 110 Meridian

ID 83642

Hours :

7:30 a.m. – 5:00 p.m. MT, Monday through Friday.

Phone:

208-586-9150