

MM710 Standard Pull Down TV Mount

- Read this entire manual before you begin.
- Do not unpack box contents until verifying the requirements listed on page 4.

A WARNING!

This product contains small parts that can be a choking hazard. Do not let children play with any of these small parts! Keep children away from the work area during installation.

A Caution

This product is intended to be installed by professional installation contractors, or persons familiar with the tools and methods required for this installation. If you are not sure about your ability to perform this installation, you must contact a professional. MantelMount is not responsible for damage or injury caused by incorrect installation or improper use.

A Caution

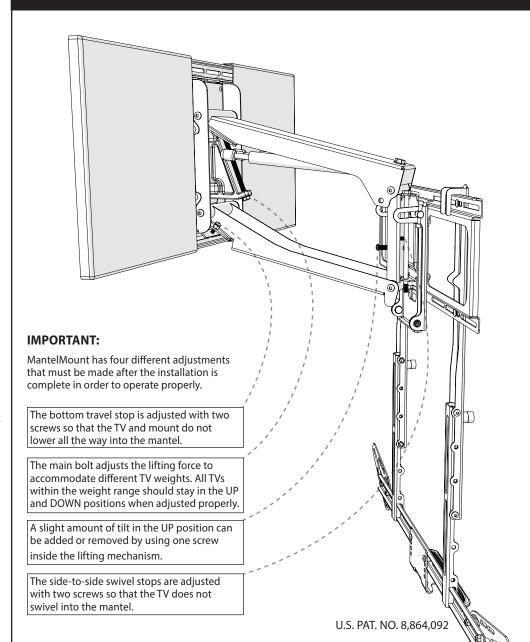
Do not let children operate, pull on, or hang from MantelMount. Do not let children push MantelMount upward to the top position - this will cause the mount to slam against the wall due to the upward force of the springs. Only a person tall enough to control the mount all the way to the top should operate MantelMount.

A Caution

Do not use this product in any way, or for any purpose, that is not specifically described in these instructions.

MantelMount is not responsible for damage or injury caused by incorrect installation or improper use.

INSTALLATION INSTRUCTIONS



If you need help, call 1.800.897.9755 ext.1

For missing/damaged parts or questions during installation, contact our Customer Support team at **1.800.897.9755 ext.1**or **support@mantelmount.com.**

Customer satisfaction is our highest priority!

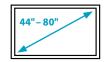
Watch an installation video or access a PDF of this manual at **MantelMount.com**/FAQs/Specs and Manuals.

Contains important safety information – please save! MantelMount.com



BEFORE INSTALLATION

1 Verify TV and mount space meet these criteria:



SCREEN SIZE 44" to 80" (Diagonally)



WEIGHT CAPACITY 25 to 115 LBS. (Including Sound Bar)



VESA COMPLIANT Width: 200-600mm Height: 200-600mm

MANTEL DEPTH 15" MAXIMUM



(Include sound bar height if placing below TV.)



2 Verify MantelMount will fit the wall space.

A. Use the reference diagram (right) and chart (below) to write down the following measurements (in inches):

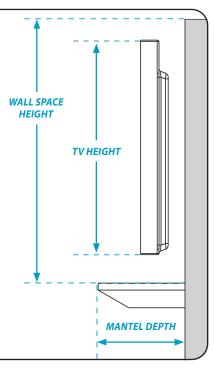
Wall Space Height: (Distance from mantel to ceiling/crown molding.) TV Height:

(Distance mantel extends away from the wall.) **Mantel Depth:**

Required Vertical Space: (Calculation from chart below.)

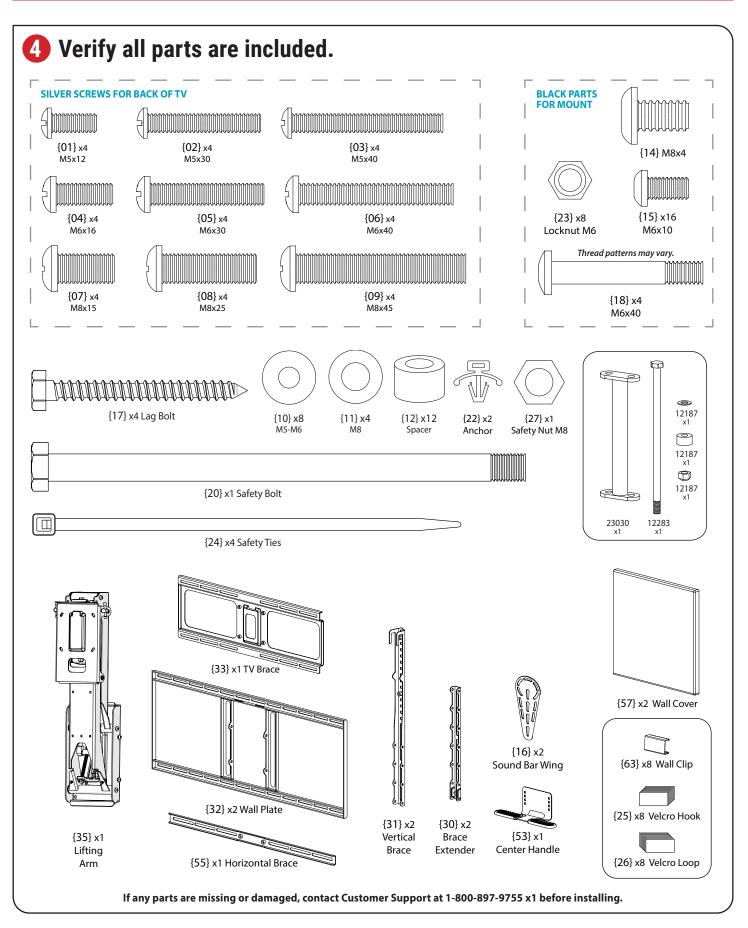
B. If the Required Vertical Space is less than or equal to the Wall Space Height, then MantelMount will fit the wall space.

If Mantel Depth is:	Required Vertical Space is:
Less than 8"	TV height + 2"
8" – 10"	TV height + 4"
10" – 12"	TV height + 6"
12" – 15"	TV height + 9"



3 Verify you have the required tools. OPTIONAL 10-14mm 7/32" **HOLE SAW** STUD FINDER PENCIL AWL ALLEN WRENCHES WRENCH SOCKET WRENCH PHILLIPS DRILL BIT POWER DRILL TAPE MEASURER TAPE DISPENSER LEVEL

BEFORE INSTALLATION



MM710 INSTALLATION STEPS

STEP 1	Attach Braces to TV PAGE 5
STEP 2	Determine Wall Placement
STEP 3	Attach Mount to Wall
STEP 4	Attach TV to Mount
STEP 5	Make Final Adjustments

MWARNING

Keep children away from the work area during installation.

This product contains small parts, please keep out of reach from children.

MARNING

Do not remove the gas springs or any bolts that hold the Lifting Arm together.

MARNING

Do not let small children pull on or hang from MantelMount.

Only persons tall enough to control the product all the way to the top/raised position should operate MantelMount.

Do not allow small children to push MantelMount upward to the top position. This will cause the mount to slam against the wall due to the upward force of the springs.

ACAUTION

This product is intended to be installed by professional contractors or persons familiar with the tools and methods required for this installation.

If you are uncertain about your ability to perform this installation, please contact a professional.

Do not use this product in any way or for any purpose that is not specifically described in these instructions.

ACAUTION

Do not use this product for purposes not specifically described in these instructions.

MantelMount is not responsible for damage or injury caused by incorrect installation or improper use.

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Symbols Used in this Manual











- Two people required for parts of this installation.
- ▶ Installation Tips & Videos: http://mantelmount.com/install-tips
- Questions during installation? Contact Customer Support: Monday – Friday, 7am – 4pm PST 1.800.897.9755 x1 or support@mantelmount.com

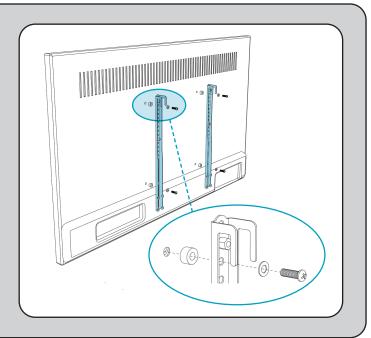


STEP 1

Attach Braces to TV*

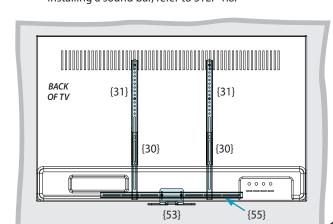
In order for the TV to hide the Mount on the wall, the Braces must be at least 3" higher than the bottom of TV (or Soundbar if one is installed).

If you are using an RB100 Recess Box then they must be 6" higher to hide the Recess Box.



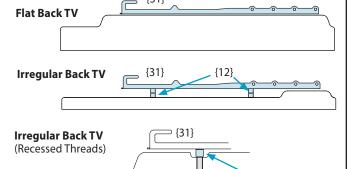
1.1 Test-fit Brace components on back of TV.

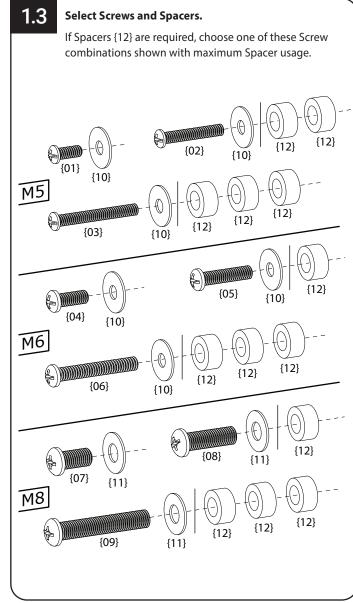
Place TV screen-side down on a flat, blanketed surface. Lay out components to check assembly configuration. If installing a sound bar, refer to STEP 1.8.



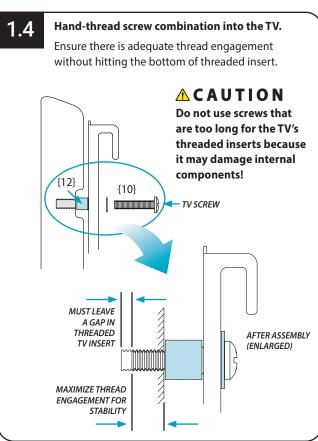
1.2 Determine if TV has a flat or irregular back.

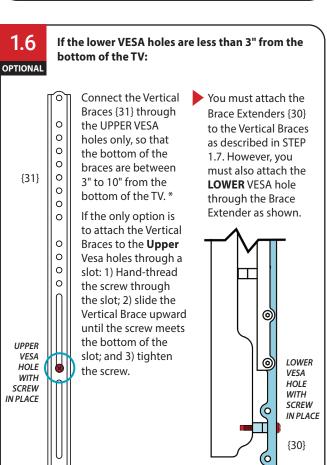
An irregular back will require Spacers {12} and longer Screws to fill spaces between the Vertical Brace {31} and the TV. The Braces must be parallel to television screen.





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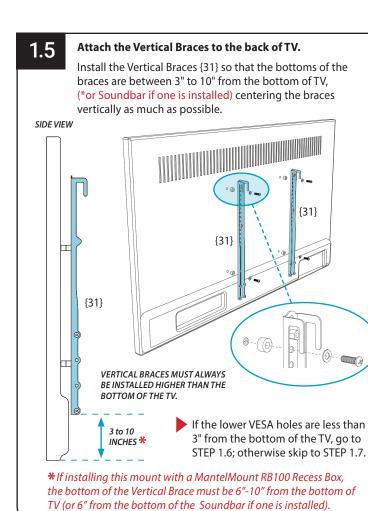




*If installing this mount with a MantelMount RB100 Recess Box,

TV (or 6" from the bottom of the Soundbar if one is installed)...

the bottom of the Vertical Brace must be 6"-10" from the bottom of



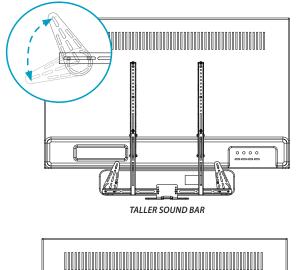
Attach the Horizontal Brace to Brace Extenders. Slide one Brace Extender (30) onto the left end of the Horizontal Brace (55), then slide the other Brace Extender onto the opposite right end. Align the Brace Extenders with the Vertical Braces (that are already mounted to the back of the TV) while positioning the Horizontal Brace so that it extends an equal amount on either side of the Brace Extenders. Attach Horizontal Brace to Brace Extenders w/Screws {15}.

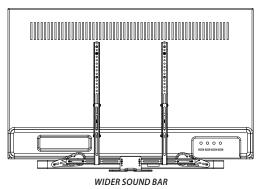
If installing a sound bar, attach the Sound Bar Wings. Use Screws {15} and Nuts {23} to attach the Sound Bar OPTIONAL Wings {16} to the Horizontal Brace {55}. Position the Wings to fit the mounting holes of the sound bar. Install sound bar. See below for Sound Bar Wing installation information.

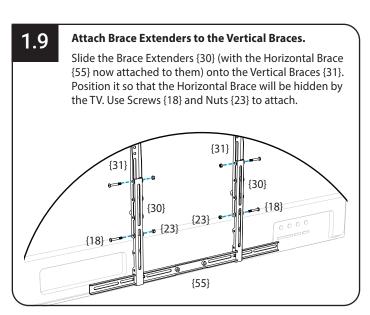
Arrange Sound Bar Wings and sound bar to work with the Heat-Sensing Center Handle.

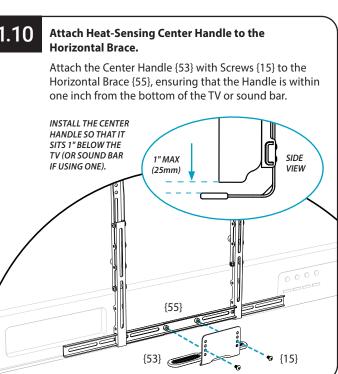
The Sound Bar Wings may be positioned and rotated so that the Center Handle {53} will reach below the sound

For example, if a sound bar is tall, the Brace Extenders {30} and Horizontal Brace can be attached lower down on the Vertical Braces toward the bottom of the sound bar while the Wings point upwards in order to align with the sound bar's installation holes.











Protect the TV with Heat-Sensing Center Handle.

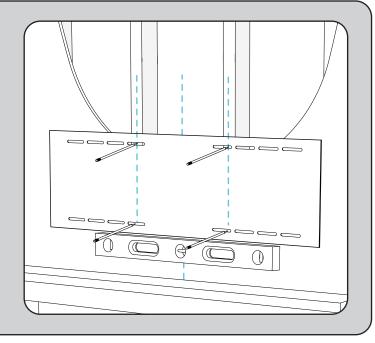
The patented Heat-Sensing Handle turns red if the temperature above the fireplace exceeds a safe 110° F – a visual cue that either the TV needs to be raised to the UP position or the fireplace needs to be turned off.

To effectively lower the TV using the Handle, follow the MantelMount Three-Step Pull Down Technique:

- 1. Stand in front of the mount, arms extended with palms up and elbows straight.
- 2. Firmly grasp the lifting handles and lean back slightly with one foot forward and one foot back.
- 3. Step backward with forward foot to pull the mount away from the wall while placing downward pressure on the handles (keep elbows extended).

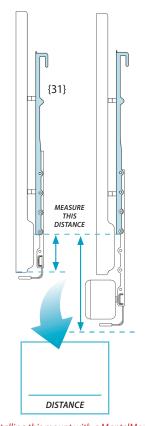
STEP 2 Determine

Wall Placement



2.1 Measure from the

Measure the distance from the bottom of the Vertical Braces {31} (not the Extenders) to the bottom of the TV/ sound bar.*

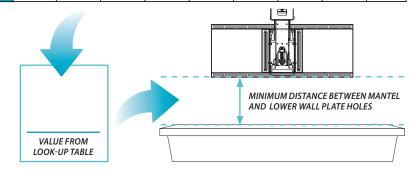


*If installing this mount with a MantelMount RB100 Recess Box, the bottom of the Vertical Brace must be 6"-10" from the bottom of TV (or 6" from the bottom of the Soundbar if one is installed).

2.2 Determine the minimum vertical position of the Wall Plate.

Use the Look-up Table below to find the minimum distance between the mantel and the bottom of the lower Wall Plate {32}. This will be the intersection of the distance from STEP 2.1 and the mantel depth. Write the minimum distance in the box below.

DEPTH OF MANTEL 12" 10" 13" 14" 15" 3.50 4.00 3.75 4.75 5.50 6.50 7.75 9.25 11.50 4.50 5.00 4.75 5.75 10.30 12.50 6.50 7.50 8.75 5.50" 6.00 5.75 6.75 7.50 9.75 11.30 13.50 8.50 6.50" 7.00 6.75 7.75 8.50 9.50 10.80 12.30 14.50 7.50" 8.00 7.75 8.75 13.30 15.50 9.50 10.50 11.80 8.50" 9.00 8.75 9.75 10.50 11.50 12.80 14.30 16.50 9.50" 9.75 10.00 10.80 11.50 12.50 13.80 15.30 17.50 10.50" 10.75 13.50 18.50 11.00 11.80 12.50 14.80 16.30



Most customers want their TV mounted as close to the mantel as possible. If this describes you, go directly to STEP 2.4.

However, if you want the TV higher on the wall (such as centered between the mantel and ceiling) e.g. for extra space on the mantel for pictures or a center speaker, continue to STEP 2.3.

2.3 OPTIONAL

Determine a higher vertical position of the Wall Plate.

Some customers want the TV centered between the mantel and the ceiling or crown molding. Others want enough space below the TV for pictures or a center speaker.

The TV's position on the wall is directly related to the placement of the lower Wall Plate. To determine exactly where to place the lower Wall Plate, choose an option below that best describes your scenario and fill in the boxes.

NOTE: Distance "E" below must always be at least the minimum distance in STEP 2.2

(B)

(C)

(D)

Option 1: I want the TV centered between the mantel and ceiling/crown molding.

1. Record measurements already taken:

Wall Space Height (from pg. 2)

eight (from ng. 2)

TV Height (from pg. 2)

Distance from STEP 2.1 (from pg. 8)

2. Subtract the TV Height (B) from the Wall Space Height (A), then divide by 2.

(<u>A) - (B)</u>

Add (C) and (D) to determine how many inches above the mantel to place the lower Wall Plate holes.

(C) + (D) =

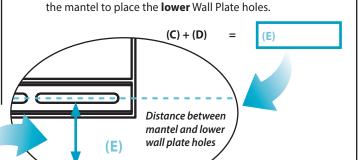
Option 2: I want the TV a specific distance above the mantel.

1. Record distance from STEP 2.1 (from pg. 8)

Write the specific number of inches you want between the mantel and the TV (or TV with sound bar):

3. Add (C) and (D) to determine how many inches above

(D)

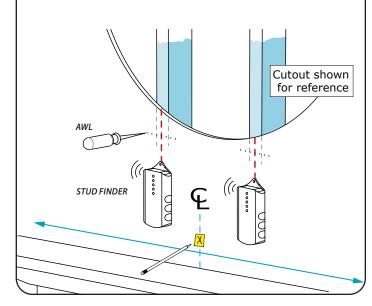


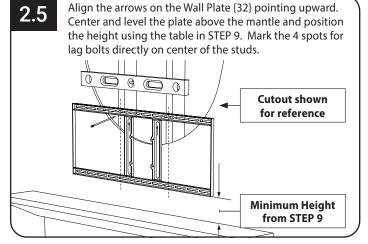
Find the center of your mantel and the centers of two studs.

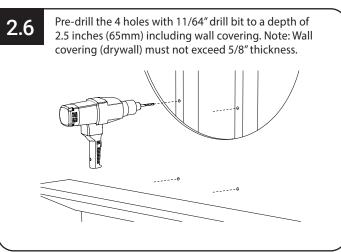
Measure and mark the center line of the mantel onto the wall with tape.

Next, use a stud finder to locate two studs, one on each side of the centerline. (If you prefer to use one center stud alone, see "Mount Space" in the Troubleshooting Tips on page 21.)

Then, at the height from either Step 2.2 or 2.3, locate the center of the stud(s) by poking a sharp awl or finish nail through the drywall to find each stud edge. Mark these center spots on the wall. Lag Bolts must be installed into the CENTER of the studs in STEP 3.1.





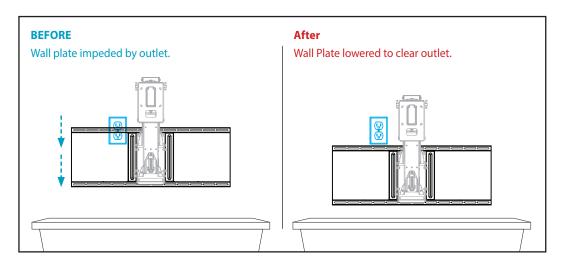


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If necessary, move Wall Plates to clear an outlet.

If a Wall Plate installation is impeded by an electrical outlet (or other) and professionally relocating the outlet is impossible, try one of these two options:

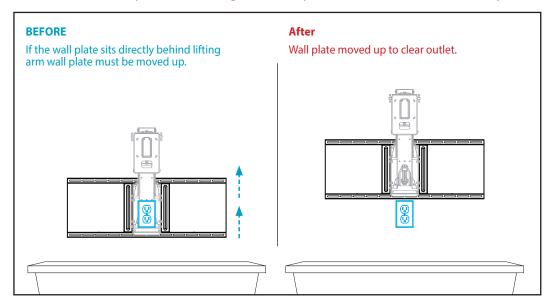
Move Wall Plates up or down to clear the outlet. As long as you don't place the LOWER Wall Plate below the Minimum Distance (Step 2.2) or above the Maximum Distance (step 2.3), MantelMount will still function properly.



Simply move the Wall Plates up or down enough to clear the outlet, leaving them as close as possible to the originally planned vertical positions.

IMPORTANT: You must now move the Vertical Braces {31} on the back of the TV using the same number of inches used to move the Wall Plates (e.g., move the Vertical Braces down 2" if the Wall Plates were moved down by 2"). The bottom of the Vertical Braces must remain between 3 to 10 inches from the bottom of the TV.

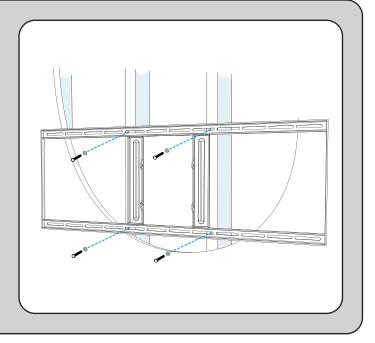
NOTE: If outlet is directly behind the Lifting Arm, the only solution is to move the Wall Plates up.



Move the Wall Plates up enough to clear the outlet, leaving them as close as possible to the originally planned vertical positions.

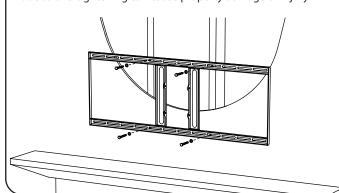
IMPORTANT: You must now move the Vertical Braces {31} on the back of the TV using the same number of inches used to move the Wall Plates (e.g., move the Vertical Braces up 2" if the Wall Plates were moved up by 2"). The bottom of the Vertical Braces must remain between 3 to 10 inches from the bottom of the TV.

STEP 3 Attach Mount to Wall

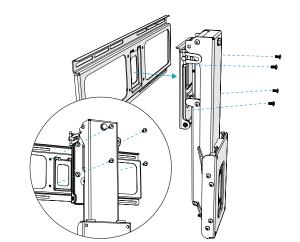


Attach the Wall Plate {32} using Lag Bolts {17} and Washers {10} directly into the centers of the studs.

▲ CAUTION: Do Not overtighten Lag Bolts {17}. Tighten only until the washers are firmly against the wall plate. Damage due to overtightening can cause property damage or injury.



Attach the TV Brace {33} to the lifting arm {35}. Level the TV Brace and tighten the 4 screws {15}. NOTE: After TV is mounted to bracket you may need to adjust these screws to make final Post-Leveling adjustments (Step 5.4).



Insert top tabs of Lifting Mechanism {35} into the slots of Wall Plate {32} then slide the bottom into position. Align all four holes and install Screws {14}. Tighten Securely. DO NOT damage or scratch the rods of the **Gas Springs!**

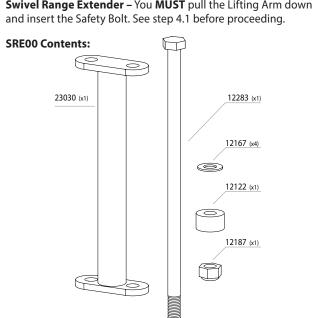
OPTIONAL STEPS AND FEATURESThe following steps are optional. Please review to determine if they are useful to your installation. If not, skip ahead to Section 4.

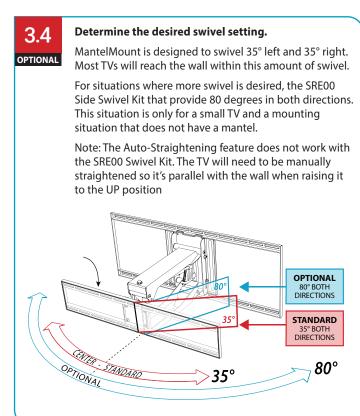
This step is OPTIONAL. If you do not need to add the Side Swivel Kit, skip ahead to Section 4.

Note: The SRE00 is recommended only for installations of the Mantel Mount that require maximum swivel in both Directions, such as a mount that is attached to a post or located at a corner. Also, when the mount is in the stowed, flat position this extender will shift the TV slightly to one side or the other. The wall attachment can be shifted sideways to compensate for this if a center installation is desired.

SRE00 Swivel Range Extender (Optional)

Before starting this next optional step – **Installing the SRE00** Swivel Range Extender – You MUST pull the Lifting Arm down

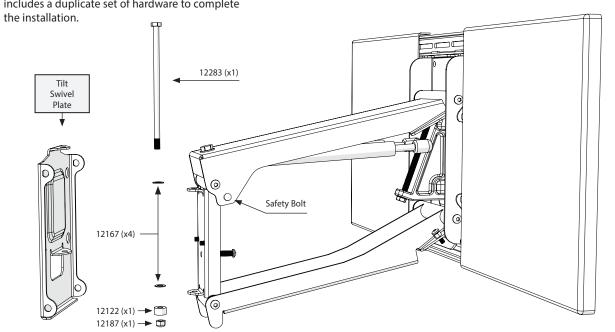


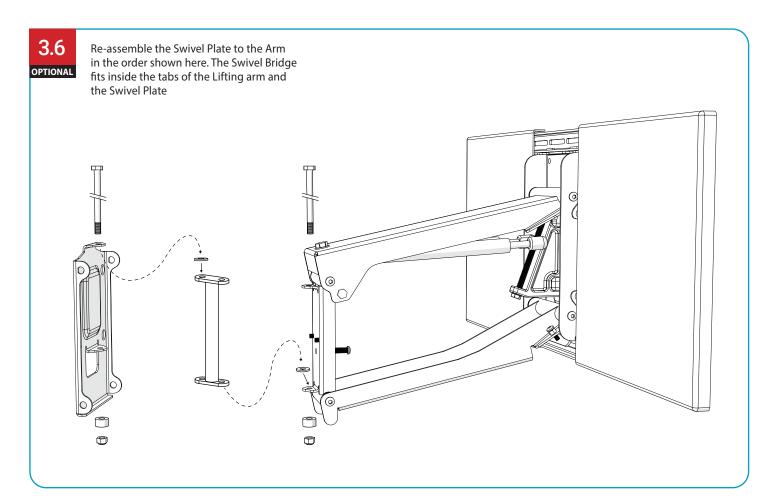


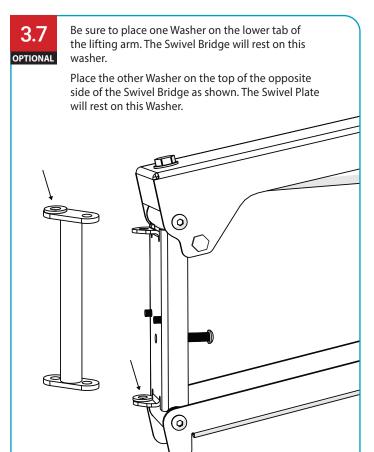
OPTIONAL

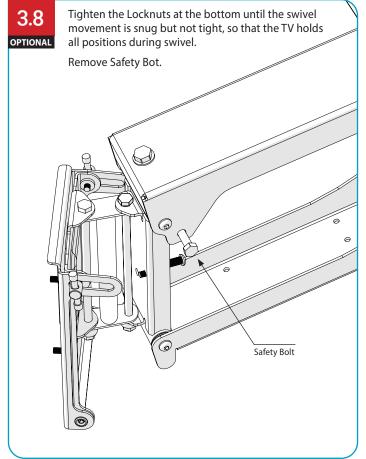
Installing the optional SRE00 Swivel Kit.

Remove the Swivel TV Plate (Tilting or non-Tilting). You will reuse all of the components. This kit includes a duplicate set of hardware to complete

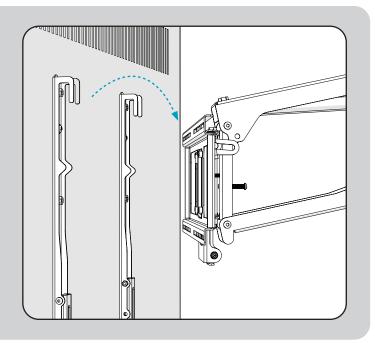






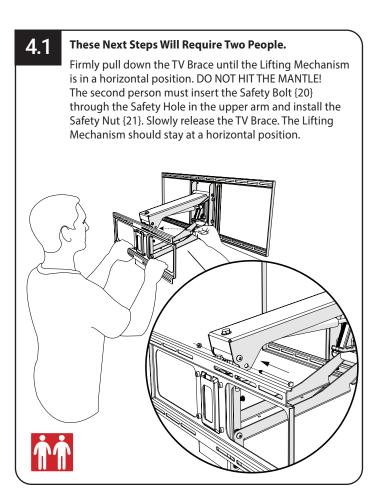


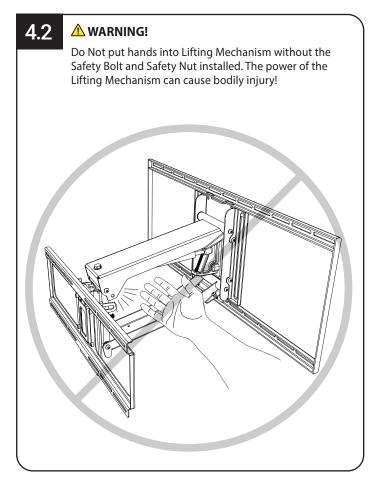
STEP 4 Attach TV to Mount





NOTE: These Next Steps Will Require Two People





Pre-set the lifting force. Turn the main bolt CLOCKWISE (while looking at the head of the bolt from underneath) as shown to pull the Gas Springs DOWN for heavy TVs. Rotate the bolt the other way for less lifting force for lighter TVs. See the diagram below for a Pre-Set estimate for the Gas Springs. The lightest lifting force is at the top, and the heaviest is down just below the middle of the bolt threads. 25LB 75LB 100LB Weight of TV DO NOT adjust all the way to the bottom. That position is only to remove the Gas Springs.

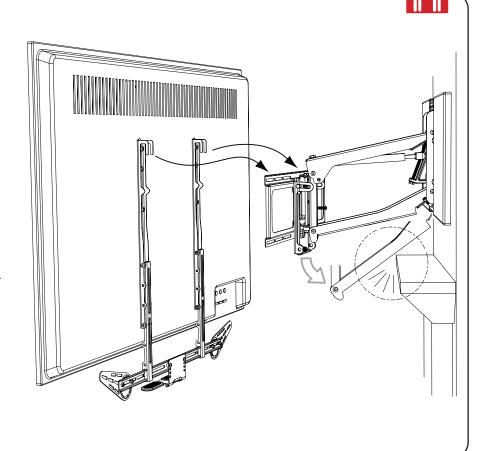
.4 This step requires two people.

Carefully hang the Television onto the TV Brace making sure that all four hooks on the Vertical Braces {31} engage the TV Brace.

DO NOT allow the Television to drop far enough to cause the Lifting Mechanism {35} to hit the mantle.

MantelMount comes pre-adjusted to reduce the possibility of contacting the mantle, but you should always be prepared to remove the television at this stage to make the proper correction.

If the Lifting Mechanism {35} appears to be too close to the mantle, remove television. Go to STEP 5.1 and make an adjustment to the Bottom Stop position. Repeat this process until the Lifting Mechanism is a safe distance from the mantle when the TV is installed.



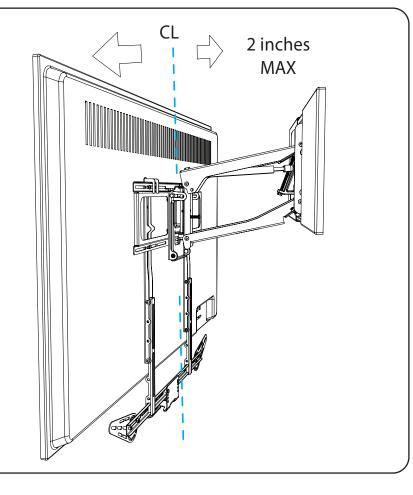
4.5

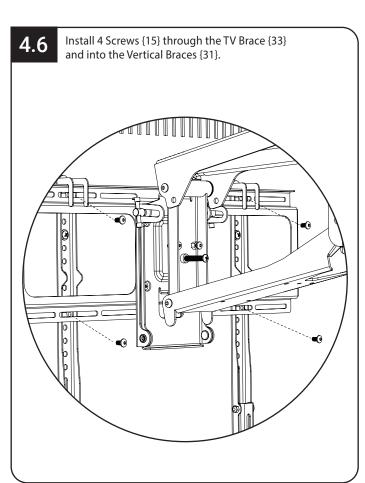
Center the TV on the TV Frame and check it with a level.

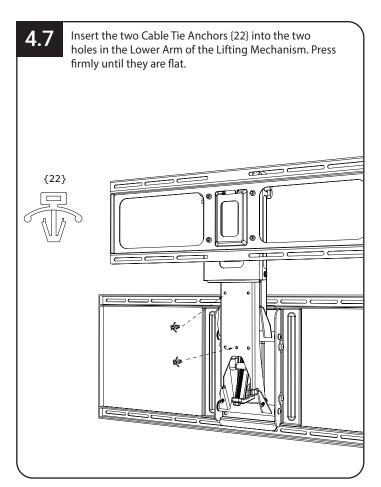
Carefully slide the TV sideways, if required, until it is balanced and horizontal, up to a MAXIMUM OF 2 INCHES left or right.

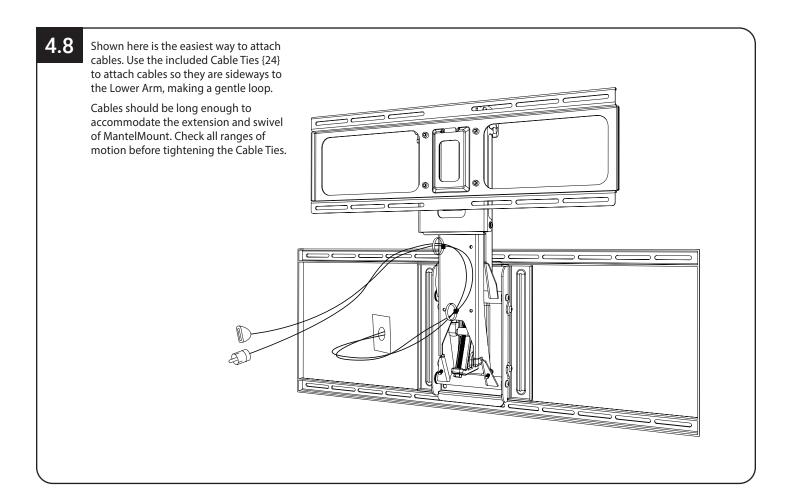
The TV would only need to be moved off-center if it has an unbalanced weight. These are usually older, heavier TVs.

If the TV needs to be moved sideways and is visually too much off-center above the mantel, remove the TV and relocate the Wall Plate {32} an equal distance but in the opposite direction of the TV to compensate.







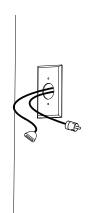


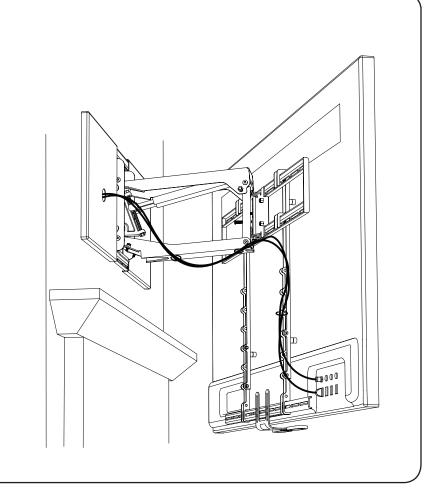
Attach the electrical and signal cables to the TV.

▶ Give each segment of the cables extra length so that they are not stressed or kinked when the mount moves.

Ensure that cables do not get pinched within the Lifting Arm when the TV is raised.

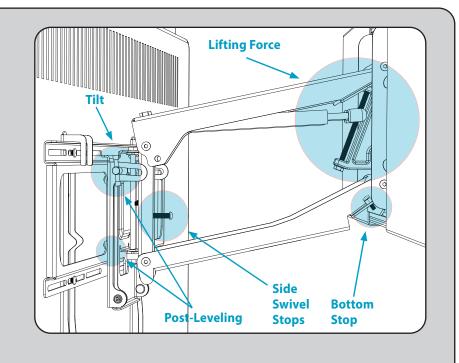
Reference Only: This is one possible configuration for the signal cables. Each segment of the cables has extra length so that the cables are not stressed or kinked when the mount is moved.





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STEP 5 **Make Final Adjustments**

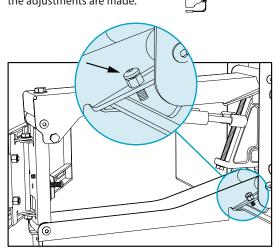


Adjusting the Bottom Stop Position:

Loosen the Locknuts and adjust the Bottom Stop screws to the desired stopping position.

There is one screw on each side of the Lifting Mechanism. Make sure to balance both sides evenly so the TV is level in the DOWN position.

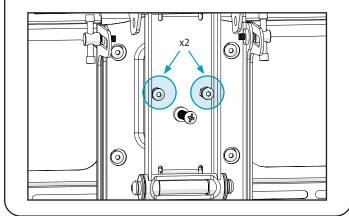
Tighten both locknuts after the adjustments are made.



Adjust the Side Swivel Stop positions, if necessary.

To keep the TV from bumping the mantel or wall, loosen the Locknuts {23} and adjust the Swivel Stop Screws to the desired stopping left and right positions. Tighten both Locknuts after the adjustments are made.

If no swivel is desired, it may be necessary to remove the Locknuts and reattach them on the other side of the Swivel Bracket so that the Screws can be threaded out to their maximum length.

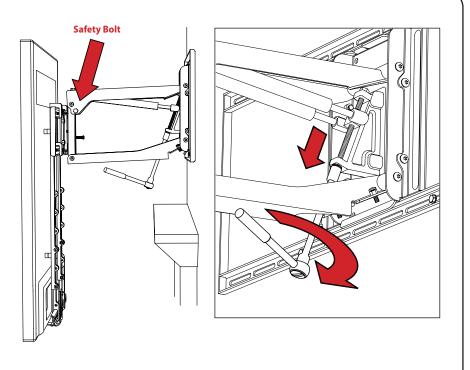


5.3

Adjusting for Television weight.

With Safety Bolt (20) in place, use a socket wrench with an extension to adjust the long bolt inside the Lifting Mechanism {35}. Turn the bolt clockwise (AS SHOWN BELOW) to pull the Gas Springs down and increase the lifting force for heavy TVs, or turn counter-clockwise for lighter TVs. This adjustment can take several turns. (Reference Step 4.3)

Adjust the bolt until the TV gently stays in the lowered position. Move the TV up and down within the range below the Safety Bolt. The TV should almost stay up against the Safety Bolt, but should be easily lowered to the Bottom Stop.

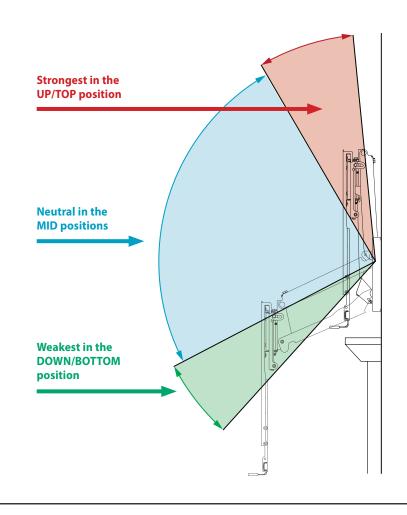


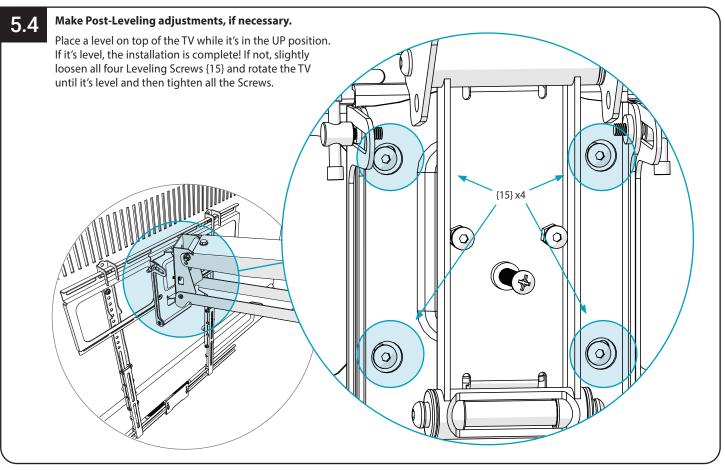
Verify the proper **Lifting Performance (Force)**

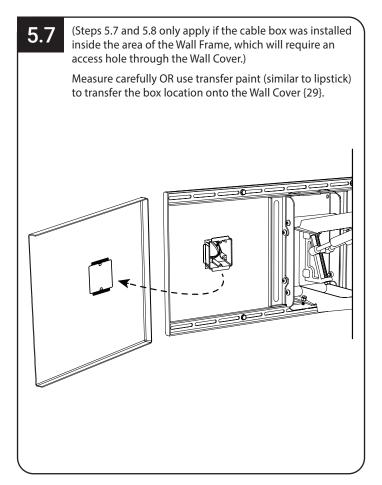
MantelMount is designed to keep the TV securely in the UP position while also allowing it to gently rest in the DOWN position. See diagram.

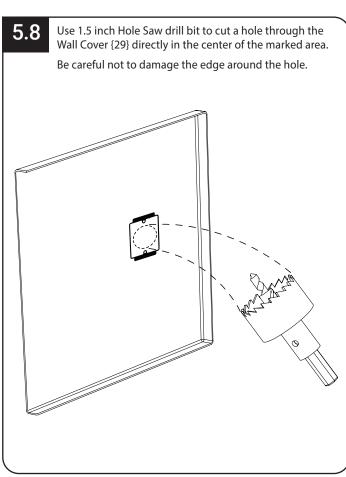
If you need to make adjustments, reinsert the Safety Bolt and then repeat STEP 5.3. above.

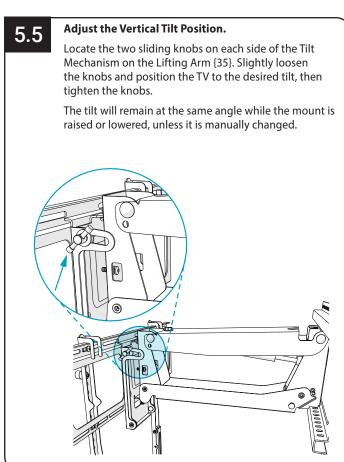
For more information on refining Lifting Performance, refer to "Mount Performance" in the Troubleshooting Tips on page 26.

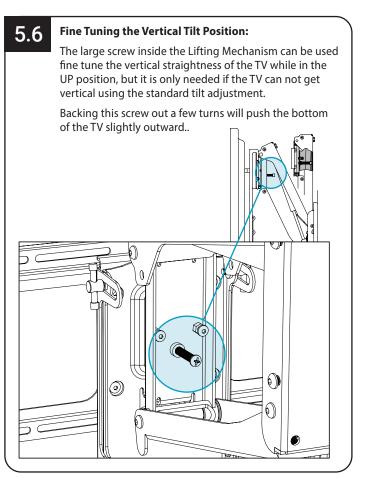


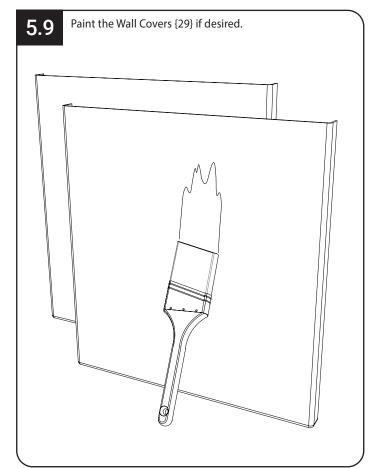


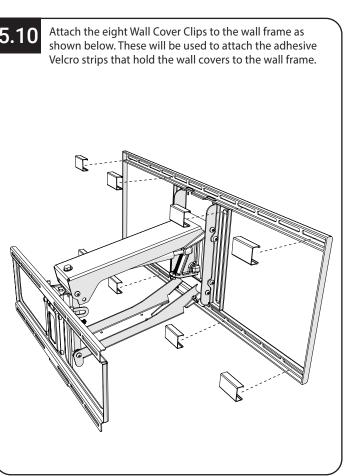


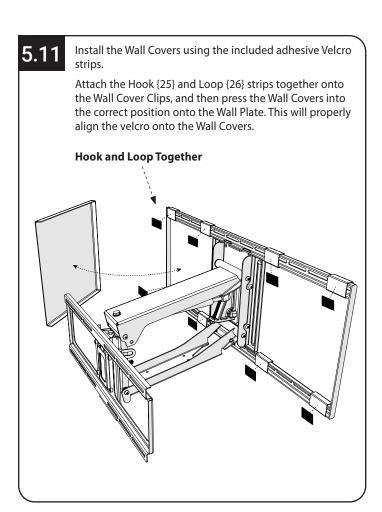


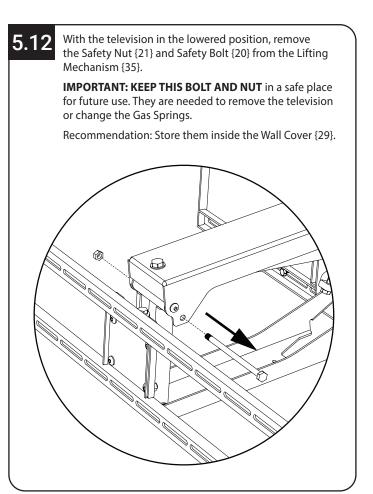


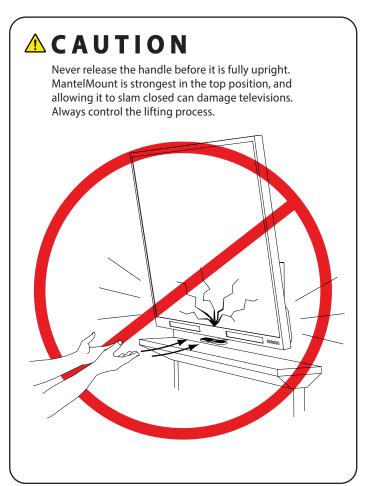


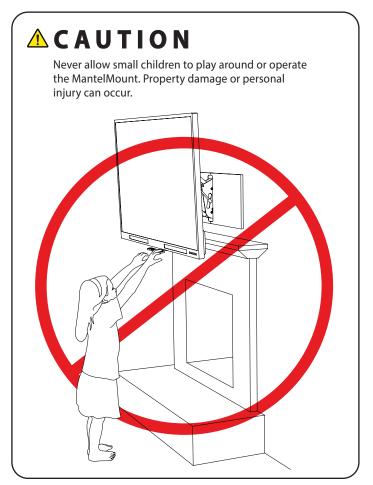


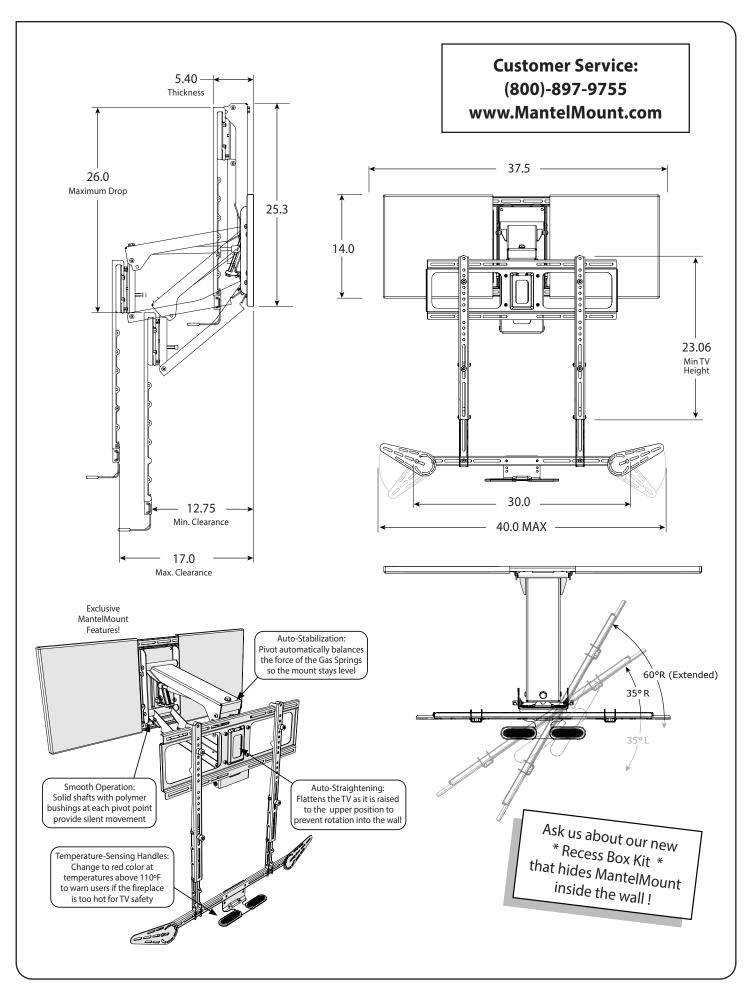




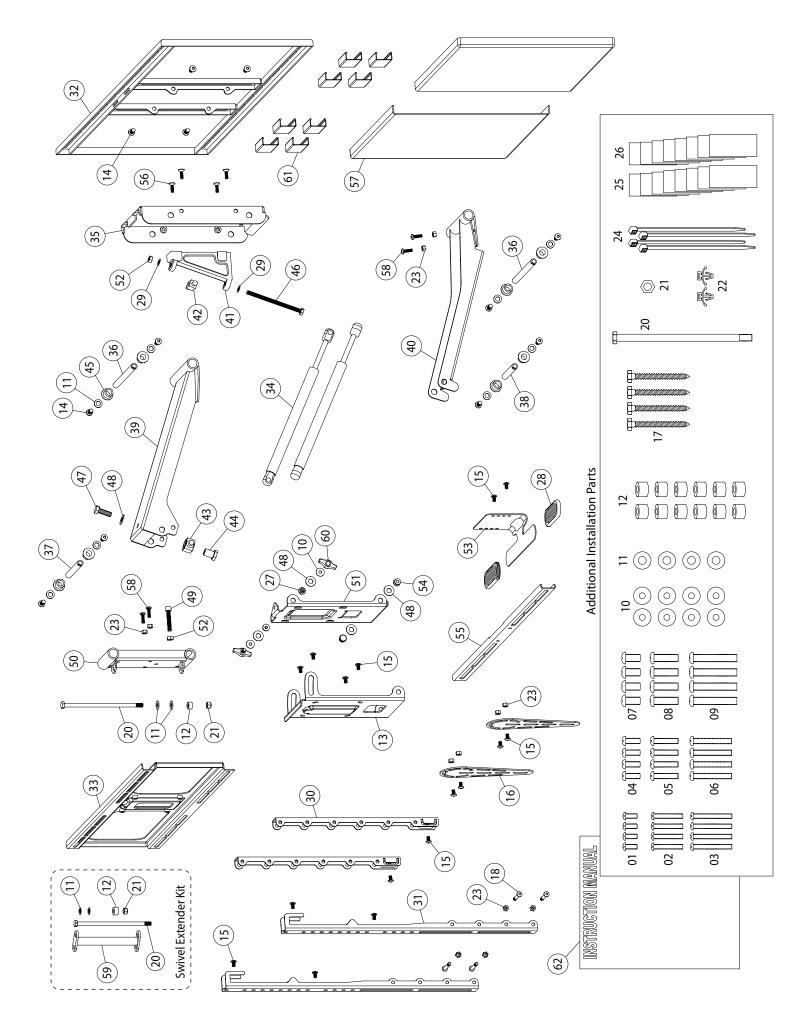








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QTY.	-	2	1	2	1	-	-	1		1	-	1	8	1	1	5	1	1	1	2	-	2	1	4	2	4	1	2	8	1		
DESCRIPTION	TV Frame	Gas Spring	Wall Bracket	Shaft 164mm	Shaft 102mm	Shaft 89mm	Upper Arm, Welded	Lower Arm	Adjustment Block	Sliding Block	Pivot Spring Mount	Pivot Spring Shaft	Bushing	Hex Bolt M8 x 145	Hex Bolt M10 x 30	Washer, M10	Cap Screw M8 x 50	Swivel Bracket	Swivel TV Plate	Nut M8	Center Handle	Rivet 10 x 5	TV Horizontal Brace	Flat Screw M6 x 16	Wall Cover	Round Head Screw M6 x 20	Swivel Bridge	Tilt Knob M6	Wall Cover Clip	Instruction Manual		
PART NUMBER	24030	12160	13013	13064	13062	13059	13018	13020	13024	12220	13033	12257	12115	13066	14130	14128	12172	13026	24049	12186	14062	12261	14060	12184	12113	12253	23030	12240	25000	MM700M		
ITEM NO.	33	34	35	36	37	38	39	40	41	42	43	4	45	46	47	48	49	20	51	52	53	54	55	56	57	28	59	09	61	62		
QTY.	4	4	4	4	4	4	4	4	4	10	16	14	-	12	16	2	4	4	3	3	2	12	4	8	8	2	2	2	2	2	-	
DESCRIPTION	M5×12	M5 x 30	M5 x 40	M6×16	M6 x 30	M6×40	M8×15	M8 x 25	M8 x 45	Washer M6	Washer M8×2	Spacer	Tilting Swivel TV Plate	Round Head Screw M8 x 16	Round Head Screw M6 x 10	SoundBarWing	Lag Bolt 60mm	Round Head Screw M6 x 40	Hex Bolt M8 x 175	Locknut M8	Cable Tie Anchor	Locknut M6	Tie Wrap	Velcro Strip HOOK	Velcro Strip LOOP	Tilt Nut	Handle Rubber, Temp Change	Disk Spring Washer	TV Brace Extender	TV Vertical Brace	Wall Frame	
PART NUMBER	12189	12190	12191	12193	12194	12195	12197	12198	12199	12166	14126	12122	24051	12176	12178	15010	12154	12255	12283	12187	14110	12183	12162	12139	12141	14155	12222	12247	14056	14038	13011	
ITEM NO.	1	2	3	4	5	9	7	8	6	10	11	12	13	14	15	16	17	18	20	21	22	23	24	25	26	27	28	29	30	31	32	

TROUBLESHOOTING TIPS

Customer satisfaction is our top priority!

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Following are solutions for the most common installation challenges. For further assistance, visit www.mantelmount.com/troubleshooting or contact Customer Support at 1-800-897-9755 ext.1 or support@mantelmount.com, Monday through Friday, 7am to 4pm PST.

NOTE: In rare cases, one troubleshooting adjustment may create the need for another. Be prepared for some trial and error.

MOUNT SPACE								
ISSUE	SOLUTION							
The wall covering is made of brick or stone.	It's possible to install MantelMount by using concrete anchors (included) with the Lag Bolts {17}, PROVIDED the brick/stone/wall is structurally sound, several inches thick, and can handle four times the weight of the TV and mount. Working with a concrete/masonry professional for this type of installation is recommended.							
The drywall/stucco wall covering is thicker than 5/8".	Please contact Customer Support for guidance before attempting installation.							
A single wood stud is centered on my wall.	It's OK to mount the Wall Plates to a single stud by driving two Lag Bolts through the center of the Wall Plates and into the center stud, as long as the Lifting Arm ends up positioned directly in front of the stud. Alternatively, for a smaller footprint, replace the Wall Plates with the SSB40 Single Stud Adapter, available at MantelMount.com.							
MOUNT PERFORMANCE								
ISSUE	SOLUTION (May require some trial and error to reach optimal performance.)							
The Lifting Arm won't pull down in order to insert the Safety Bolt.	It will take some force to pull down the Lifting Arm when it's in the raised position and there is no TV attached. As long as the mount is securely attached to a stud(s) in the wall, it won't break. First, make sure the TV Brace is attached to the Lifting Arm (see Step 3.7).							
	Next, pull the Lifting Arm down: Stand in front of the mount, reach up and grasp the top or bottom of the TV Brace with both hands, palms facing down. Move one foot back for leverage and straighten elbows. Then lean back, bend both knees and elbows, and pull the mount out and down (see Step 4.1).							
TV is difficult to pull down.	Use the MantelMount Three-Step Pull-Down Technique:							
	1. Stand in front of the mount, arms extended with palms up and elbows straight.							
	2. Firmly grasp the lifting handles and lean back slightly with one foot forward and one foot back.							
	Step backward with forward foot to pull the mount away from the wall while placing downward pressure on the handles (keep elbows extended).							
	If the mount is still difficult to pull down, review Step 5.1 , make slight counterclockwise adjustments to the Lifting Force, and try again. The goal is to adjust the Lifting Force just enough to comfortably pull the TV down without overcompensating. If it becomes too easy to pull down, it may also become difficult to lift up. Give it a few practice runs, but be prepared for a little trial and error.							
TV is difficult to lift up.	If the mount is relatively easy to pull down, slightly tighten it when it's in the UP position. Review Step 5.1 to make minor clockwise adjustments to the Lifting Force, then try lifting up the TV again. The goal is to adjust the Lifting Force just enough to comfortably lift the TV without too much effort. However, if it becomes too easy to lift up, it may become difficult to pull down.							
	If you are unable to find a balance between ease of pulling down and lifting up, follow the instructions above and focus primarily on making it easier to pull down. Then make adjustments to the Bottom Stop positions (see Step 5.3). Lower the Bottom Stops to limit downward travel. The less downward travel, the easier it will be to lift.							
The mount won't remain stationary anywhere along the route of travel.	Make adjustments to the Lifting Force (see Step 5.1). The combination of the TV's size and weight, installation height and mantel depth may affect whether the TV can rest at various positions along the route of travel. What's most important is that the TV can comfortably pull down/lift up and stop at the optimal viewing height.							
TV is not lowering the full vertical travel listed in the specifications.	If you can comfortably pull down and lift the TV but would like for it to drop below the lowest Bottom Stop Position, remove the Bottom Stop Screws on each side (see Step 5.3); the TV will travel even lower. However, proceed with caution. If the TV is above a mantel, removing the Bottom Stop Screws may cause the Lifting Arm to hit the top of the mantel.							

CONTINUED ON NEXT PAGE

TROUBLESHOOTING TIPS

← CONTINUED FROM PREVIOUS PAGE

MOUNT PERFORMANCE										
ISSUE		ome trial and error to reach o	optimal performance.)							
TV is tilting forward when in the UP position.	SOLUTION (May require some trial and error to reach optimal performance.) This is generally an indication that the Lifting Force is not set tight enough in the UP position (see Step 5.1). Slightly turn the Tension Bolt clockwise and try again. The goal is to adjust the Lifting Force just enough for the TV to no longer tilt in the UP position. Be careful not to set the Lifting Force too tightly in UP position or the TV may not fully lower to the optimal viewing position.									
TV LEVELING										
ISSUE	POSSIBLE CAUSE	HOW TO CHECK	SOLUTION							
TV is not level in the UP and/or DOWN positions.	The mantel, ceiling or floor may not be level.	Compare TV level with that of the mantel and floor.	 Adjust until visibly satisfactory. Pull down the TV. Make Post Leveling adjustments (Step 5.6) and match the level readings of the mantel with the TV. Make additional adjustments as shown in Step 4.3 and Step 5.3 if needed. 							
	Vertical Braces aren't evenly attached.	Look at the back of the TV and ensure that the top of the Vertical Braces are parallel to one another.	 Insert the Safety Bolt and Safety Nut (Step 4.1). Detach the TV Brace from the Vertical Braces (Step 4.4). Remove electrical and signal cables (Step 4.5). Remove the TV from the TV Brace (Step 4.2) and lay TV face down on a blanketed surface (Step 1.1). Remove the Vertical Brace(s) as necessary. Reposition the Vertical Braces so that they are properly parallel to one another, then repeat Step 1, Step 4 and if necessary, Step 5. 							
	Wall Plates aren't level.	Use a level on top of Wall Plates to verify that it's not level.	 Insert the Safety Bolt and Safety Nut (Step 4.1). Detach TV Brace from Vertical Braces (Step 4.4). Remove electrical and signal cables (Step 4.5). Remove the TV from the TV Brace (Step 4.2) and lay TV face down on a blanketed surface (Step 1.1). Slightly loosen all four Lag Bolts (Step 3.4). Adjust Wall Plates so that they are level. Hold Wall Plates in level position and firmly tighten the four Lag Bolts. Heed warning in Step 3.4. Once the Wall Plates are level, repeat Steps 3, 4 and 5 							
TV is level in the UP position, but unleveled in the DOWN position.	The Bottom Stops aren't evenly set.	Use a level to verify the TV is level in the UP position but not in the DOWN position.	Follow the instructions in Step 5.3 . Be prepared for some trial and error. If adjusting the Bottom Stops doesn't solve the problem, try the solution below for when a TV is heavier on one side.							
	TV is heavier on one side.	Use a level to verify the TV is level in the UP position but not in the DOWN position.	Attach a counterweight to the back of the TV. Contact Customer Support for assistance.							
TV is level in the DOWN position, but unleveled in the UP position.	Post-Leveling Adjustments haven't been made.	Use a level on top of the TV to verify it's leveled in the DOWN position but not in the UP position.	Refer to Step 5.6 and make adjustments.							

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For missing/damaged parts or questions during installation, please contact our Customer Support team at **1.800.897.9755 ext.1** or **support@mantelmount.com.** Customer satisfaction is our highest priority!

MAILING ADDRESS: 2647 Gateway Road Ste. 105-435 Carlsbad, CA 92009 mantelmount.com