WE SUPPORT YOUR NETWORK

Remote service reduces downtime and troubleshooting issues so you get your life back. This unmatched support is powered by the OvrC cloud control platform.

Proactive Service
Your network is our priority. We keep an eye out for slow Internet speeds or malfunctioning devices. Usually we’ll solve issues before you even see them.

Discreet Remote Management
Glitches happen. If your system goes haywire, we’ll hunt down vital clues and service common issues remotely, without disrupting you or your schedule.

Continuous Software Updates
We’ll keep your devices optimized and up to date so they’ll work well with tomorrow’s innovations.

Scheduled System Inspection
Not all issues can be solved remotely. Our complimentary on-site visit includes a multi-point inspection and system tune-up so you get the most out of your equipment.

Personalized Mobile App
When you want to take initiative, use our custom app to manage your network or fix basic issues.
Technology is always evolving, and today, you’ve got a wide range of smart devices to choose from. As these electronics are integrated into your life, your network faces extra challenges. More equipment means more issues—and system crashes happen at the worst times.

Our efficient, non-invasive Technology Assurance Plan helps us solve problems fast, so you don’t have to drop everything if your system goes down.

We’ll provide proactive support for all your electronics, and we’ll also ensure those devices operate using the latest software, so your investments stay protected over time.

You’ve got enough on your plate. Let a professional manage and maintain your new system.