



Effective August 26, 2019, we will no longer sell URC at SnapAV or our local branches including Volutone, Allnet, MRI, and Custom Plus.

With URC's exit, SnapAV still offers plenty of innovative choice for your next custom integration, including:

- Control4 – For authorized dealers, the EA-1 controller and SR-260 remote are exceptional direct replacements for URC, providing a powerful, single-remote solution with the ability to expand to further smart home functions
- Logitech Harmony – Innovative universal remotes ideal for single-room control of entertainment, light automation, and smart home control (see Page 2 for Logitech/URC comparison chart)

We understand this change may create some questions, so we've addressed some of them here:

Q: There was a 10% off bundle promo scheduled to run through the end of August. Will that continue?

A: Although URC ended this promotional support, SnapAV will continue to honor the 10% off bundle promo as promised. The promo will end August 26, 2019.

Q: Can I still get support from SnapAV for URC products?

A: We will continue support of URC through August 26, 2019 – after which we recommend that you call URC directly for support/questions.

Q: How do I get warranty service on a URC product I purchased from SnapAV?

A: SnapAV will accept warranty returns per the standard process through August 26, 2019. After that date dealers will need to contact URC directly for all returns.

We hope this allows you to make the appropriate buying decision for any future installations. If you have any questions or concerns, please don't hesitate to reach out at 866-424-4489.

Remote	Logitech Harmony		URC Complete Control				URC MX Home Pro	
	Harmony Pro	Harmony Pro 2400	MX-450	MX-780	MX-890	MX-990	MXHP R500	MXHP R700
Price	\$399.99	\$549.99	\$249.95	\$299.95	\$499.95	\$549.95	\$299.95	\$449.95
Works with Control Hub	Included	Included	Optional, Not included	Optional, Not included	Optional, Not included	Optional, Not included	Required, Not Included	Required, Not Included
Screen Size	2.4" color	2.4" color	2" color	1.5" color	2" color	2.4"	2" color	2" color
Touch Screen	Yes	Yes	No	No	No	No	No	No
On Screen Buttons	Unlimited	Unlimited	6	6	6	8	6	6
Max Devices	15 AV Unlimited Smart Home	30 AV Unlimited Smart Home	18	48	200	200	255	255
Max Rooms	1 AV room Whole-home Smart Home	1 AV room Whole-home Smart Home	1	1	1	1	8, requires additional hub per room	8, requires additional hub per room
Auto-created Activity macros with pre-configured delays and power/input ordering	Yes	Yes	No	No	No	No	No	No
Programmable macros	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Fully customizable buttons	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Dedicated hard buttons for lighting, shades and temperature control	Yes	Yes	No	No	No	No	No	No
Icon-based Favorite Channels	Yes, auto mapped using location and service provider	Yes, auto mapped using location and service provider	Yes	Yes	Yes	Yes	Yes	Yes
Batteries	Li-Ion	Li-Ion	Alkaline	Alkaline	Li-Ion	Li-Ion	Li-Ion	Li-Ion
Charging Station	Yes	Yes	No	No	Yes	Yes	No	Yes
Pickup Sensor	Yes	Yes	No	No	Yes	Yes	Yes	Yes
Cloud-based Programming	Yes	Yes	No	No	No	No	Yes	Yes
Copy Settings between remotes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Off-site remote updates	Yes	Yes	No	No	No	No	Yes	Yes
Dealer Portal for client mgmt, e-learning, etc	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Installer Contact Info on-remote	Yes	Yes	No	No	No	No		
Warranty	2 yrs	2 yrs	1 yr	1 yr	1 yr	1 yr	1 yr	1 yr
Control Hub	Harmony Pro	Harmony Pro 2400	MRF-260	MRF-350			MXHP H500	
Price	included	included	\$149.95	\$249.95			\$299.95	
Networking	WiFi	WiFi + Ethernet	No	No			Wifi and Ethernet	
Power Over Ethernet (PoE)	No	Yes	No	No			No	
iOS and Android mobile apps	Yes	Yes	No	No			Yes	
Max Smart Home Devices	Unlimited	Unlimited	N/A	N/A				
IR Blasting from Hub	Yes	Yes	Yes	Yes			Yes	
IR line-out ports	2	6	4	6			4	
RF Range	up to XX' indoors	up to 100' indoors	up to 100' indoors	up to 100' indoors			N/A	
RF Antenna	Integrated	External	Integrated	External			N/A	
Bluetooth control for AV devices	PS3/4 FireTV Shield TV	PS3/4 FireTV Shield TV	No	No			No	
IP control for AV devices	Sonos Heos SonyTV Dish Network DirecTV Roku	Sonos Heos SonyTV Dish Network DirecTV Roku	No	No			Sonos HEOS Bose	
IP Smart Home Integrations	Lutron Caseta Lutron Ra2 Select Philips Hue LIFX Insteon SmartThings Honeywell Thermostat Ecobee Thermostat August Lock	Lutron Caseta Lutron Ra2 Select Philips Hue LIFX Insteon SmartThings Honeywell Thermostat Ecobee Thermostat August Lock	No	No			Lutron Caseta Lutron Ra2 Philips Hue URC Vivido Lighting Nest Thermostat* Honeywell Thermostat Thermostat Ecobee Thermostat	
Auto-discover IP integrations	Yes	Yes	N/A	N/A			No	
Works with Amazon Alexa & Google Assistant	Yes	Yes	No	No			Yes	
Z-Wave Control	With SmartThings Hub	With SmartThings Hub	No	No			With add-on Hub	