

MX HomePro™



Dealer Access

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Benefits of the Dealer Account

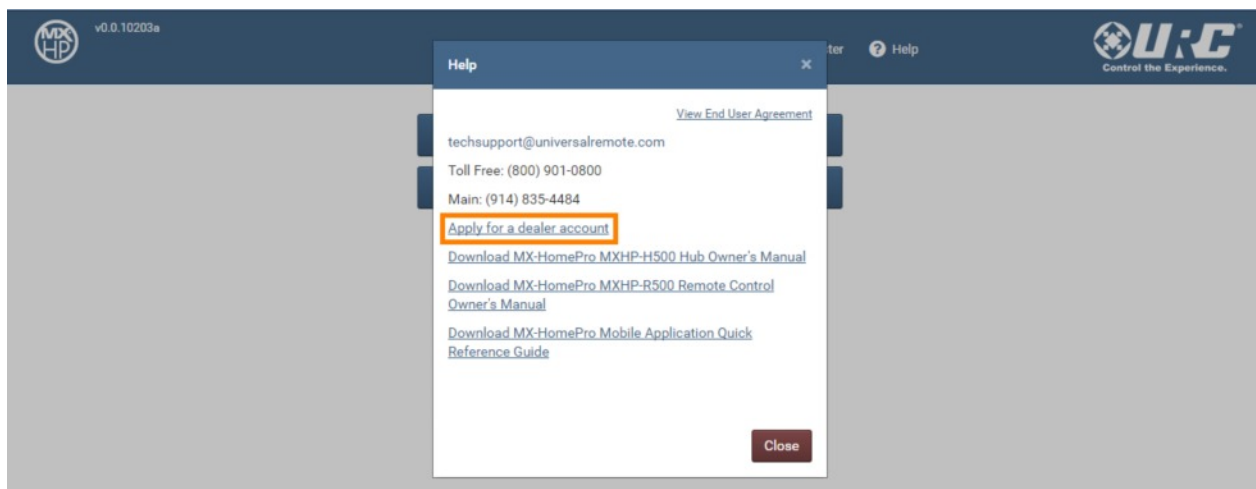
Creating a free **dealer account** unleashes the power of efficiency thanks to the following functionality and benefits:

1. The ability to **integrate Z-Wave devices** into MX-HomePro
 - a. A dealer account is **REQUIRED** for this
2. **Store and manage** jobs in the cloud
 - a. Create sub-accounts for employees
 - b. Set and control limitations
3. **Create** and **save templates**
 - a. **Room-based** templates to maximize efficiency
 - b. **Device-based** templates to fine-tune functionality
4. **End-user** has **no access** to the system programming
5. **Easily view and access** the jobs listed under the Deal Account

Creating a Dealer Account

The basic steps to creating a dealer account are found here:

1. Go to the MX-HomePro Editor by selecting [here](#)
2. Click on **Help** to view the menu
3. Select **Apply for a dealer account**



4. An additional window opens; complete all the requested information and submit the request form



**MX HomePro Dealer Programming
and TRF-ZW Z-Wave® Account
Request Form**

All fields are required to complete your registration. Registration should be completed only one time. For changes or additions to an existing registration, please contact URC Inside Sales at (914) 705-4148, M-F 8:30AM - 5:30PM Eastern Time. By registering your company here for MX HomePro Programming and/or TRF-ZW Programming, you hereby accept our End User License Agreement (www.universalremote.com/end-user-agreement) and all of its terms and conditions.

Please allow up to 48 hours for dealer verification.

* Required

MX HomePro™

**MX-HomePro Authorized Distributor and Dealer Required
Information**

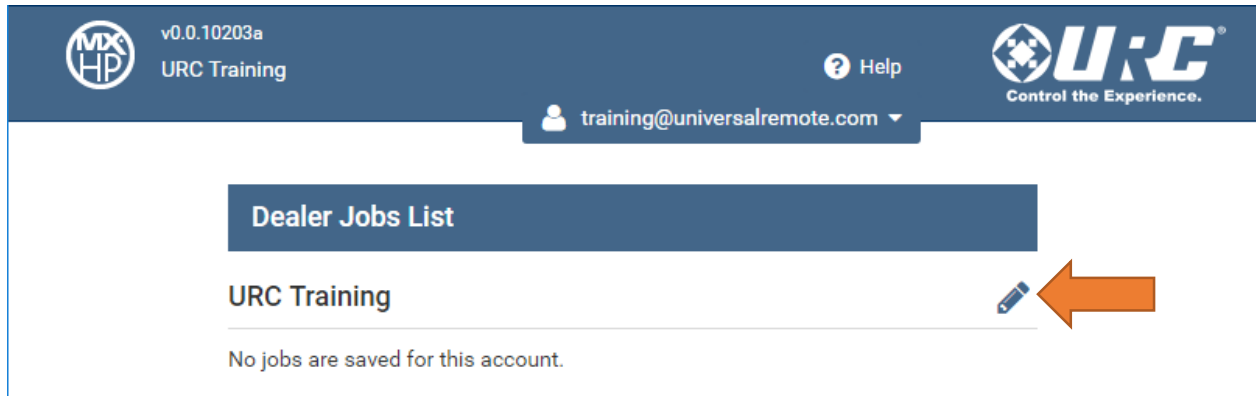
Dealer Full Company Name: *
Must be your "doing business as" (d/b/a) name

5. Once the form has been submitted and processed, an email is sent with information on how to reset your password and finalize your account.
 - a. Confirmation emails are sent during business hours and may take up to **two (2) business days**
6. This creates both a **MX-HomePro and Z-Wave account**

Dealer Account Settings

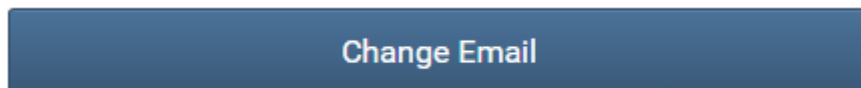
In Dealer Account Settings you have the ability to create and manage multiple users. A user is an associate that works for the dealer (not an END user) that has access to the editor to create and manage jobs. This format allows for simple, cloud-based management that can be accessed from anywhere you can access an Internet connection.

Once logged into your account, click the pencil icon to enter the Dealer Account Settings:

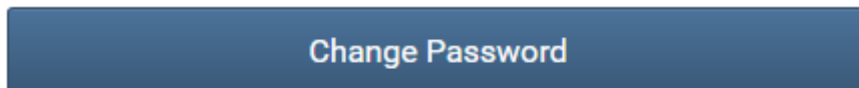


Find the following options under **Dealer Account Settings**:

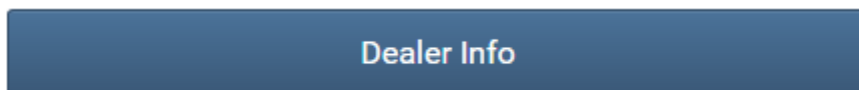
- Click here to **change the email address** associated with the account (see below)



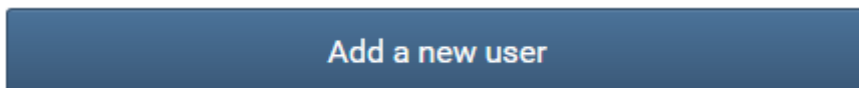
- Click here to **change the password** associated with the account (see below)



- **Dealer Info** shows you all of the authorized users and their information, including account type, phone number, and email address. You can also delete users from here to remove their access (see image below)



- **Add your new users here** (see image below)



A user is typically an associate that works for the dealer

- a. The system asks for name, email address, and phone number
- b. There are **three (3) different account types** that can be assigned to the associate:
 - **Dealer System Administrator:** allows for full access, including adding and editing users.

- **Dealer Installer/Programmer:** allows full access, including the ability to create and edit jobs and templates, but does not allow the ability to create users.
 - **Sales Person:** has the ability to view jobs and information only. Jobs cannot be edited or deleted.
- Clicking this button returns the screen **back to the dealer job list** that you see when first logging in (see image below)

[Back to the Dealer Jobs List](#)

Registering a System

A new MX-HomePro system is first created with the end user information and then added to the dealer account. This allows for a separate username and password for each system while creating a portal to view and manage all dealer systems at a glance. This section covers the steps to create a customer system and register it to your dealer account:

1. After getting your URC Programming Key, go to the MX-HomePro Editor and click **Register a new system here**
2. Enter the URC Programming Key and select **I need to create a user account**

MXHP v0.0.10203a Login / Register Help URC Control the Experience.

Registration

Base Station Model Name MXHP-H500

Provide a URC programming Key 0E97 001F B833 0152

☐ Add this system to an existing user's account

☒ I need to create a user account

Back Next

3. **Enter your email address** to receive a temporary password used for setting up the user's account, then select **Next**

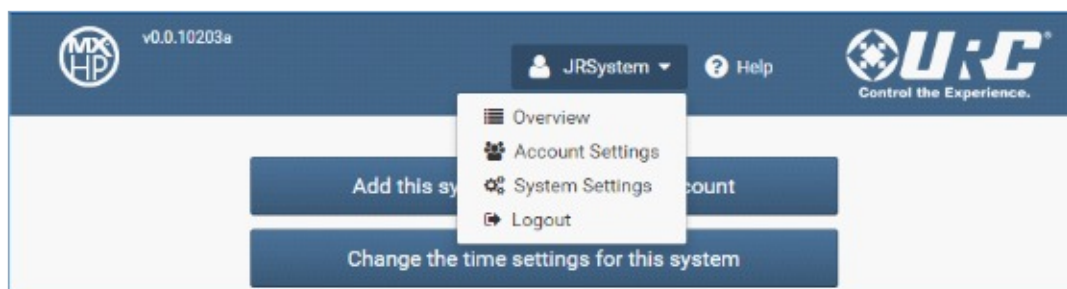
4. **Enter user information** to create a new user

The screenshot shows the 'Create New User' form in the MX HP U-C interface. The header includes the MX HP logo, version v0.0.10203a, and links for Login / Register and Help. The U-C logo with the tagline 'Control the Experience.' is also present. The form itself has a dark blue header with the title 'Create New User'. Below this, there are five text input fields: 'Enter the temporary password', 'Enter the user's email address', 'Enter a username', 'Enter a new password', and 'Confirm new password'. At the bottom of the form, there are two buttons: 'Back' and 'Next'.

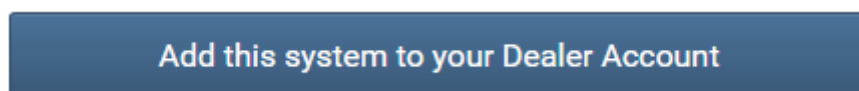
5. The user receives an email instructing them to **change their password**. It also contains links to download the control apps and owner's manuals for the system
6. The **Add New System** screen is displayed, populate the information and click Save to start designing the system

The screenshot shows the 'Add New System' form in the MX HP U-C interface. The header includes the MX HP logo, version v0.0.10203a, and links for JRSYSTEM and Help. The U-C logo with the tagline 'Control the Experience.' is also present. The form has a dark blue header with the title 'Add New System'. Below this, there is a section for 'Found Base Station: 00:1F:B8:33:01:52'. This is followed by a text input field for 'What room is it in?' with the value 'Living Room'. Then, there is a section for 'Enter a name for the system and Save' with the value 'JR Residence'. Below this, there is a checkbox for 'Use 24-Hour Time 03:48:20 PM'. Then, there is a section for 'Set the time zone for the system:' with a dropdown menu showing '(GMT-05:00) Eastern Time (US & Canada)'. Below this, there is a checkbox for 'Automatically adjust clock for Daylight Savings Time'. Then, there is a section for 'Enter address of the installation' with the value '123 Mein St.'. Below this, there is a section for 'Enter the customer's phone number' with the value '508-888-8899'. Then, there is a section for 'Enter the installer's name' with the value 'Peter Sullivan'. Below this, there is a section for 'Enter the customer's name' with the value 'Geoffrey Roderiques'. At the bottom right of the form, there is a green 'Save' button with a checkmark icon.

- Once programming is complete, select **System Settings** from the drop down menu



- Select the **Add this system to your Dealer Account** button to associate the user system with your dealer account (see image of button below)



- Enter your dealer account **username** and **password** to sign in and the system is assigned to your account and populated under the **Dealer Job List**

Virtual Editor

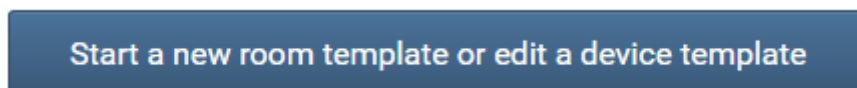
The Virtual Editor brings efficiency to a new level by offering the ability to create and save design templates for rooms and devices for use in future systems. These templates, which can be edited, give designers a jump start on creating new jobs, while allowing new designers the ability to quickly employ proven designs. This section shows you how to create and edit templates using the Virtual Editor for use in future systems.

To do so, follow these steps:

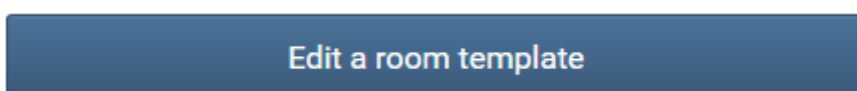
- Log into your dealer account and click on **Virtual Editor** from the drop down menu



- Click **Start a new room template** or **edit a device template** to start the process. Follow the prompts to create your system template. The information is **automatically saved in real time** to your Dealer Account File Explorer (see image of button below).



- Click here to make **edits** to saved room templates. Once clicking this button, a list of saved templates will populate, select one to edit (see image of button below).

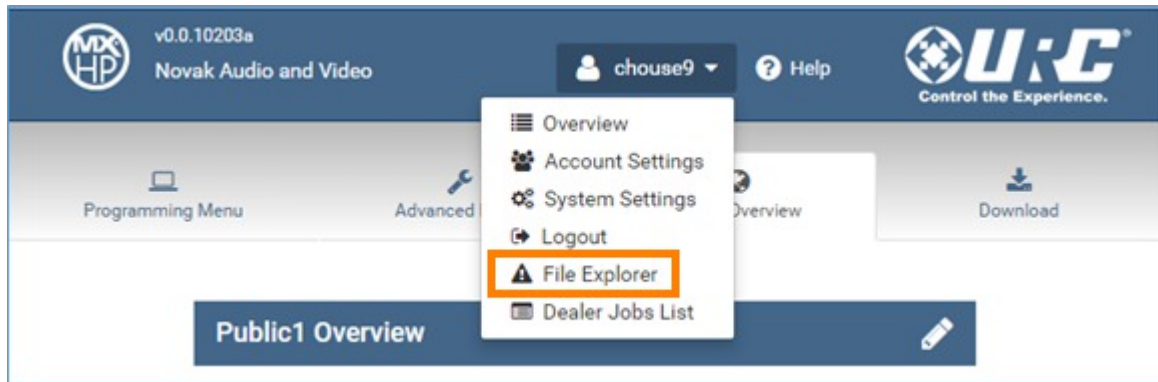


- Click here to exit the Virtual Editor

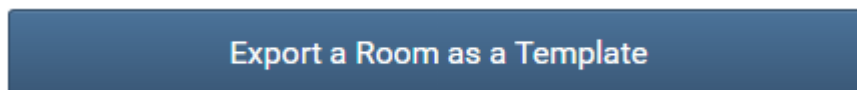
File Explorer

File Explorer is a powerful tool that enables you to import and export rooms as templates, and entertainment devices as files. This section will cover the functionality of this tool.

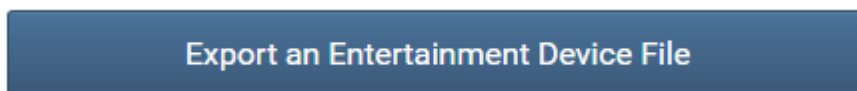
1. First select a job from your Dealer Job List
2. Select File Explorer from the drop down menu



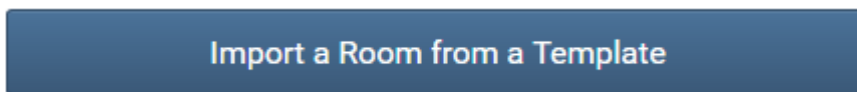
3. **Export a Room as a Template** allows you to select a room from the job that you selected and save it as a template for future use. Just follow the prompts and give the room a new name before exporting it (see image of button below).



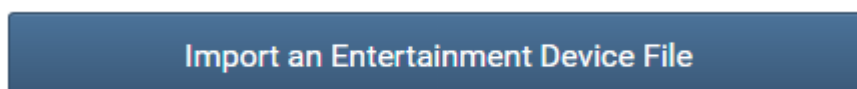
4. This allows you to **Export an Entertainment Device File** from a room that is in the job that you selected. You can give the device file a new name prior to exporting it (see image of button below).



5. Once selecting the job that you would like to import a room to, clicking here allows you to import a saved room template.



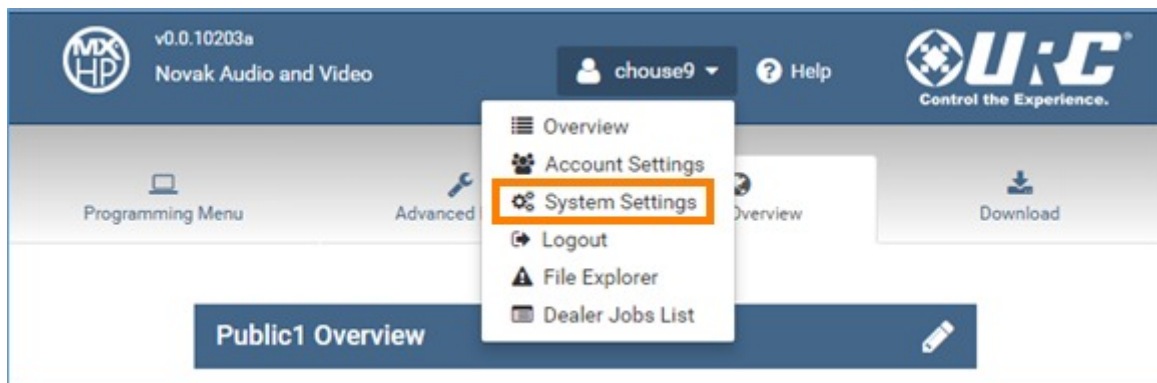
- a. If **creating a new room**, make sure you have added an additional hub
 - b. If **adding to an existing room**, the existing information is overwritten by the new template that was added
 - c. This option allows you to delete and manage your saved Room templates
6. Once selecting the job that you would like to import a room to, clicking here allows you to **Import an Entertainment Device File** (see image below). Once selecting this option, you will see at list of saved device files. You can enter a new name for the device, and set all of the hardware parameters (i.e-IR port settings, etc.)



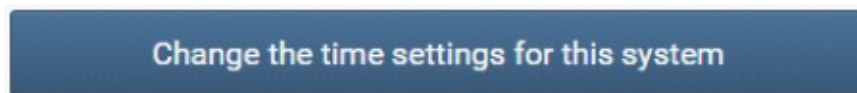
- a. This option allows you to **delete** and **manage** your saved Entertainment Device files

System Settings

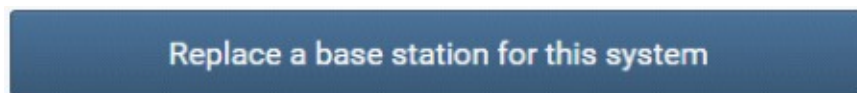
Once logged into a job, you can choose System Settings from the drop down menu. This section covers the options found here:



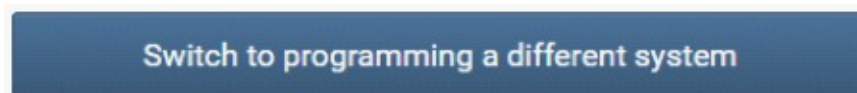
1. **Set the time zone** for the system, set it to automatically **adjust for Daylight Savings Time**, **or use 24-Hour Time** or **use 24-hour time** (see image of button below).



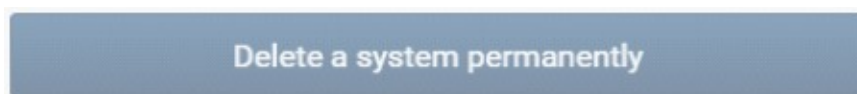
2. To replace a base station on the system you would first plug it into the router, power it up and get a **URC Programming Key**. Select the base that you want to replace and enter the new **URC Programming Key** (see image of button below).



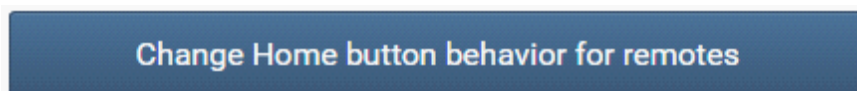
3. Clicking this button returns you to the Dealer Jobs List (see image of button below).



4. The **Delete a system permanently** button is grayed out unless you have Administrator rights. Once a system is deleted it can't be returned.



5. The **Change Home button** behavior for remotes button lets you choose how the remote navigates through its menus when the Home button is pressed.

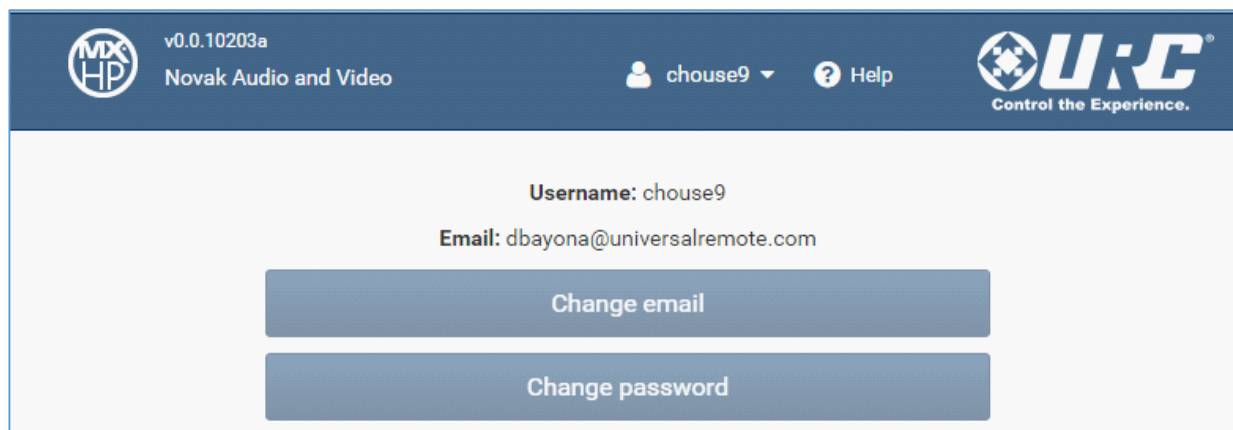


There are two choices:

- a. The home button **always goes to the top level menu**
- b. The home button **acts as a back navigation**

Account Settings

Once logged into a job, you can choose **Account Settings** from the drop down menu. This will display the **username** and **email** information for the job. These can't be changed unless you have Administrator privileges.



MX HP v0.0.10203a Novak Audio and Video

chouse9 Help

Universal Remote Control

Control the Experience.

Username: chouse9

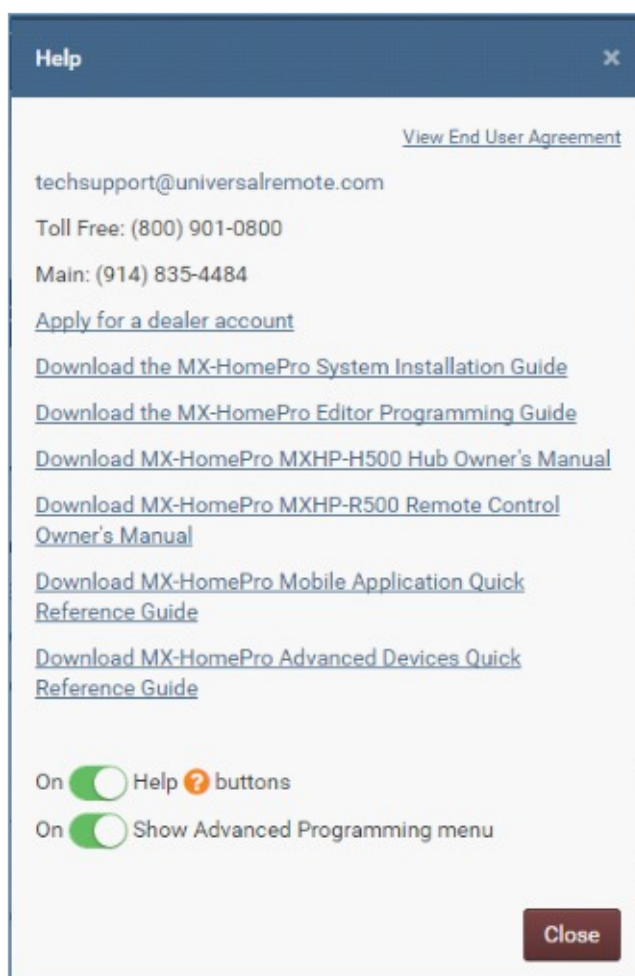
Email: dbayona@universalremote.com

Change email

Change password

Additional Information

Clicking the **HELP** button at any time will bring you to a menu that allows you to **download the latest guides and manuals, and turn Help buttons and the Advanced Programming menu on and off.**



Help

[View End User Agreement](#)

techsupport@universalremote.com

Toll Free: (800) 901-0800

Main: (914) 835-4484

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[Download MX-HomePro MXHP-R500 Remote Control Owner's Manual](#)

[Download MX-HomePro Mobile Application Quick Reference Guide](#)

[Download MX-HomePro Advanced Devices Quick Reference Guide](#)

On ☒ Help ? buttons

On ☒ Show Advanced Programming menu

Close