
Product Bulletin: EBR-500 Placement

Date: 08/24/12
Audience: Dealers
Applicability: Placement of EBR-500

1. Purpose

This product bulletin provides a reinforcement of information on the most efficient placement of EBR-500s to minimize interference when installing your RF receiver.

2. Placement of the EBR-500

For optimal performance, it is important to follow best practices to minimize wireless interference when installing this device. We have identified in previous documentation the numerous EMI (electromagnetic interference) devices you should separate the RF receiver from. However, as we have recently received several calls from technicians in the field, we would like to reiterate that two best practices include the following:

- Do Not place an EBR-500 RF receiver behind a television or other device that could emit high levels of interference, and
- if you are installing with a rack, be sure to always mount the receiver on **top** of the rack, not inside the rack.

3. Customer Support Information

If you are experiencing problems with your system, you should first contact your system administrator. Your system administrator will help you with technical issues and troubleshooting.

For questions about Clare Controls products, please contact us at the following:

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4. Revisions

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2012-08-189-1	08/22/2012	Original.