



DoorBird
Quality for a safer home.

24 MONTH PRODUCT WARRANTY

Warranty Coverage

Bird Home Automation warrants the original purchaser (the authorized Bird Home Automation distributor/reseller) that the Bird Home Automation Product will be free from defects in workmanship and materials under substantiated normal use for a period of twenty-four (24) months from the date of the original purchase ("Warranty Period") from Bird Home Automation. This Warranty also applies for accessories such as stands and midspan/splitter, if included with the Bird Home Bird Home Automation Product on the date of the original purchase.

The original purchaser shall without undue delay notify Bird Home Automation of any defect which appears in the Bird Home Automation Product in accordance with Bird Home Automation' RMA handling, and failure to do so shall mean that the original purchaser loses the right to have the defect remedied. A valid form of a bill of sale or receipt, substantiating the purchase and the date thereof, must be presented for Bird Home Automation within the Warranty Period to obtain warranty service. The sole remedy of the original purchaser and Bird Home Automation' sole and exclusive liability shall be limited to, at Bird Home Automation' sole discretion, either repair of the Bird Home Automation Product using new or refurbished replacement parts, or replacement of the product. Repaired products or replacement products will be warranted under the terms set forth herein for the remainder of the original Warranty Period. When a product or part is replaced, all products or parts thereof that are replaced shall become the property of Bird Home Automation. This Warranty is applicable in all countries and may be enforced by contacting Bird Home Automation Support. For more information please visit our web site www.doorbird.com.

Exclusions and Limitations

This Warranty is contingent upon proper warehousing, shipment and substantiated normal use of the Bird Home Automation Products, and does specifically not apply if the product has had the model or serial number or warranty seal altered, defaced or removed, or to defects attributable to (i) modifications to or alterations of the products by any party other than Bird Home Automation, (ii) faulty maintenance, incorrect installation or faulty repair by any party other than Bird Home Automation, (iii) use of the products for a purpose for which they were not designed or intended, (iv) normal wear and tear or deterioration, or (v) misuse, abuse, mechanical damage, overvoltage, negligence or accidents.

Bird Home Automation products with illumination are generally equipped with an above-average luminous power reserve. From a failure of more than 30% of the illumination power (e.g. 4 of 12 Infrared LEDs are not working), it is considered as a defect and handled under warranty. The Warranty on Bird Home Automation consumable goods, e.g. illuminants (lamps, LEDs, LCD background illumination) is limited to 6 months from date of purchase.

Many products of Bird Home Automation are equipped with a camera. Direct sunlight may e.g. "blind" the camera and permanently bleach the small color filters on the image sensor chip (e.g. areas in the image appear pink/purple). Direct sunlight may also cause the housing temperature limit to be exceeded. Any defects caused by direct sunlight are not covered by Warranty.

The Warranty does not apply to Bird Home Automation Products that have been purchased "as is" or where Bird Home Automation, the seller or the liquidator expressly has disclaimed their warranty obligation pertaining to the product. Furthermore, the Warranty only applies to Bird Home Automation Products purchased from a Bird Home Automation authorized distributor/reseller. All warranty cases are evaluated at Bird Home Automation's discretion.

THE WARRANTY PROVIDED ABOVE IS THE ONLY WARRANTY APPLICABLE BETWEEN THE ORIGINAL PURCHASER AND BIRD HOME AUTOMATION WITH RESPECT TO THE BIRD HOME AUTOMATION PRODUCTS AND NO OTHER WARRANTIES OF ANY KIND SHALL APPLY. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, BIRD HOME AUTOMATION DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES OTHER THAN THE EXPRESS WARRANTIES SET FORTH ABOVE, WHETHER STATUTORY, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON-INFRINGEMENT. CERTAIN JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF WARRANTIES AS SET FORTH HEREIN. IF LAWS UNDER SUCH JURISDICTIONS APPLY, THEN ALL EXPRESS AND IMPLIED WARRANTIES ARE LIMITED TO THE WARRANTY PERIOD IDENTIFIED ABOVE, AND OTHERWISE TO THE MAXIMUM EXTENT PERMITTED BY LAW. EXCEPT AS PROVIDED IN THIS WRITTEN WARRANTY OR TO THE MINIMUM EXTENT REQUIRED BY MANDATORY LAW, NEITHER BIRD HOME AUTOMATION NOR ANY OF ITS AFFILIATES SHALL BE LIABLE FOR ANY SPECIAL, INCIDENTAL, CONSEQUENTIAL, PUNITIVE OR INDIRECT LOSSES OR DAMAGES INCLUDING LOSS OF DATA, LOSS OF PROFIT, REVENUE OR PRODUCTION, INTEREST ON INVESTMENTS, LOSS OF GOODWILL, COST OF CAPITAL, COST OF SUBSTITUTE EQUIPMENT, FACILITIES OR SERVICES, DOWNTIME COSTS OR CLAIMS OF CUSTOMERS REGARDLESS OF WHETHER SUCH PARTY HAS BEEN ADVISED OF THE POSSIBILITY OF THE SAME. BIRD HOME AUTOMATION' TOTAL AND AGGREGATE LIABILITY FOR ALL CLAIMS UNDER THIS WARRANTY SHALL BE LIMITED TO AND IN NO CASE EXCEED THE PRICE PAID FOR THE PRODUCT. THESE LIMITATIONS ON POTENTIAL LIABILITIES HAVE BEEN AN ESSENTIAL CONDITION IN SETTING THE PRODUCT PRICE.

Applicable Law

This Warranty is governed by and construed under the laws of Germany. Place of jurisdiction is Berlin, Germany. This Warranty may be subject to Bird Home Automation' change at any time without prior notice.