



LIMITED WARRANTY STATEMENT

Signature, Pro, and Marquee Models

SunBriteTV (SBTV) warrants that this product conforms to the manufacturer's specifications and will be free of defect in material and workmanship; and should any defect occur, SBTV will correct the defect subject to the following conditions:

PARTS and LABOR: **Residential Installations:** SBTV will provide parts and labor to replace defective parts without charge for a period of **two (2) years** from the date of sale by an authorized SBTV reseller to the original consumer either on-site or in our factory in Charlotte, North Carolina.

Commercial Installations: SBTV will provide parts and labor to replace defective parts without charge for a period of **two (2) years** from the date of sale by and authorized SBTV reseller to the or end user either on-site or in our factory in Charlotte, North Carolina.

Recertified Product: SBTV will provide parts and labor to replace defective parts without charge for a period of **one (1) year** from the date of sale by an authorized SBTV reseller to the original consumer either on-site or in our factory in Charlotte, North Carolina.

Accessories: Remote Controls and the Wireless HDMI Extender are covered for **one (1) year**; mounts have a lifetime warranty (accessories not mentioned here are not covered under warranty)

This warranty covers failures due to defects in material or workmanship that occur during normal use. Pursuant to this Warranty Statement, SBTV will, at its option, repair the product using new or recertified parts or replace the product with a new or recertified product. For purposes of this Warranty Statement, "recertified" means a product or part that has been return to its original specifications.

PROOF OF PURCHASE: Copy of the sales invoice from an **authorized dealer** is required together with the product serial number to obtain service under this warranty.

THIS WARRANTY DOES NOT COVER:

- Shipping costs, shipping damage or damage caused during unpacking and/or removal of protective packing material.
- Service required as a result of improper, incorrect, or insufficient AC supply voltage.
- Any unit which is modified, tampered with, adjusted, repaired or damaged due to improper installation, power line surge, improper voltage supply, inadequate signal pickup, incorporation into other products or repaired by a party other than SBTV or its authorized representatives.
- Any failure, loss, damage, or personal injury due to accident, neglect, misuse, or abuse by the consumer or to improper operation, maintenance, or storage or to alteration or to failure to follow normal operating procedures as outlined in the instruction manual.
- Damage which results from fire, flood, lightning, or other acts of God.
- Any unit purchased from an **unauthorized seller and any owner other than the original end-user.**
- If the original factory serial number has been removed, defaced, replaced, or tampered with in any way.
- Indirect, consequential, or special damages, except as required by federal or state laws.
- Any unit tampered with, modified, adjusted or repaired by any party other than SBTV or its authorized representative.
- Any cosmetic damage to the surface or exterior that has been defaced or caused by normal wear and tear or exposure to foreign chemicals.

SBTV AND ITS REPRESENTATIVES OR AGENTS SHALL IN NO EVENT BE LIABLE FOR ANY GENERAL, INDIRECT OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR OCCASIONED BY THE USE OF OR THE INABILITY TO USE THIS PRODUCT. THIS WARRANTY IS MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. ALL OTHER WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED BY SBTV AND ITS REPRESENTATIVES. THE LAWS OF SOME STATES DO NOT ALLOW EXCLUSION OF IMPLIED WARRANTIES; THEREFORE, THIS WARRANTY SHALL BE DEEMED MODIFIED TO BE CONSISTENT WITH SUCH LAWS. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE.

ALL WARRANTY INSPECTIONS AND REPAIRS MUST BE PERFORMED BY AUTHORIZED SBTV SERVICE TECHNICIANS.

WARRANTY PROCEDURES:

Please call **1-866-357-8688**, for a diagnosis. Please have your receipt and serial number available. At that time, SBTV will decide if the product will be serviced onsite, replaced or returned to our facility in Charlotte, NC for repair. If a return is required, we will issue a Return Material Authorization (RMA) number.

- **Onsite Service** will be provided by an authorized SBTV repair technician between the hours of 8am – 5pm (local time), Monday through Friday. Charges may be incurred for repairs done after these hours, on weekends or holidays. SBTV or its representatives will contact you to schedule the date and time of the service. Parts may be sent to the location.
- **Repairs in-factory (Charlotte, NC)** must include a copy of your original sales receipt with return product and the RMA number written on the box. SBTV will not accept any returned products without an RMA number. The purchaser must return the product to SBTV in its original or equivalent packing and send it freight prepaid. Please insure the shipment or accept the risk if the product is lost or damaged in shipment. If the original box is not available, please contact the Customer Care Department to have a new box shipped to you (applicable fee applies)

Ship product to:
SunBriteTV LLC
c/o SnapAV
5033 Sirona Drive, Ste 200
Charlotte, NC 28273
Attention: RMA # _____

- Do not return any accessories, including remote controls, unless that accessory is related to an equipment failure.
- Removable speakers should not be attached to the TV during shipping.
- If we determine that the product is not covered under this warranty, beyond economical repair (BER) or damaged from return shipping, we will notify you and inform you of service alternatives that are available to you on a fee basis.

INTERNATIONAL SHIPMENTS

A shipment is classified as international at the time the product leaves the boundaries of the United States or Canada. SunBriteTV's Warranty Statement does not apply to international shipments. Regional warranty related issues are managed by SBTV's designated team of authorized international dealers/distributors.