

## Luma VMS for Mac

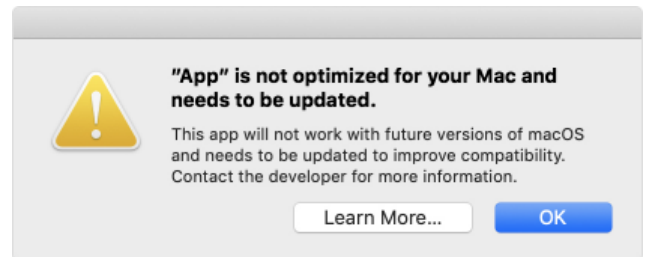
Plug-ins for the Mac OS no longer support Luma surveillance video feeds. This is a common problem that arises as technology continues to advance.

The Luma VMS for Mac software allows you to view Luma video feeds on your Mac computer. However, you should be aware of a few issues. These are annoyances, and do not affect system performance or functionality.

### Installation

You may receive the warning message shown at right. This simply means that the software is a 32-bit program, and not a 64-bit program. A 64-bit version is not available at this time (we are working on one).

You can safely ignore this message.

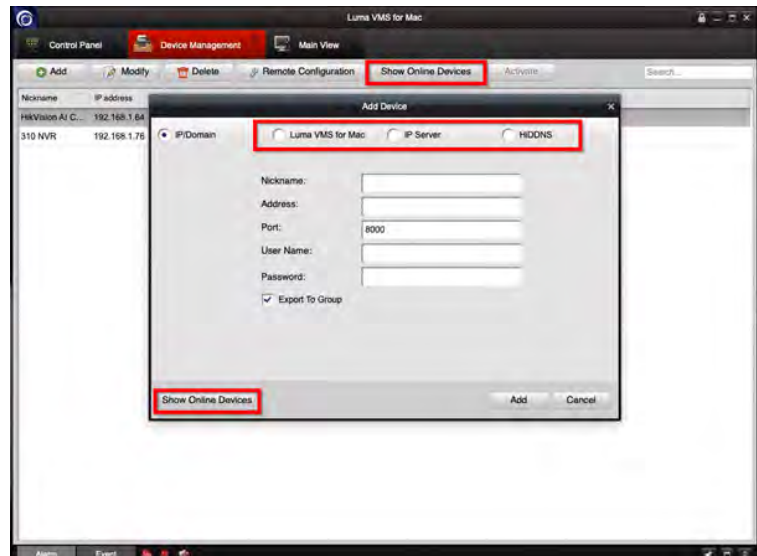


### Running the Software

There are two issues with the software that we are working through.

**First:** The **Show Online Devices** button (shown in the dialog at right) does not display any attached Luma devices.

**Second:** *IP/Domain* is the only connection method that is currently supported. *Luma VMS for Mac*, *IP Server*, and *HiDDNS* are **not** supported at this time. Do not use them.



### Known Issues

1. Show Online Devices search in the Device Management and Add Device menus does not currently find Luma devices.
2. The methods Luma VMS for MAC, IP Server and HiDDNS found in the Add Device menu, are not currently supported.
3. When changing window divisions in the Main View tab, if the Main View tab is closed, the customizations to that layout are lost.
4. Playback skipping when transitioning from continuous recording to event recording, however if the clip is exported, the entire recording is intact.
5. "Previous" and "Next" buttons in Main (Live) View do not cycle through cameras.

### Download the Software

[Click here to download the software.](#)