

WPS-DVR Software Upgrade Instructions

On occasion it may be necessary to update the DVR's software to take advantage of new features. Follow the steps below to upgrade a Wirepath DVR to the latest version of software.

! Important Notes about Updating – Read Before Updating Software!

- If updating or downgrading to software version 7.77.53 or below, the software update file **MUST** be located on the Root directory of the USB thumb drive. This note does not apply when updating to software version 7.80.53 or above.
- Before accessing the DVR from IE, the steps detailed in the IE Plugin Interface Upgrade section must be followed.

Software Upgrade via DVR Local Display

1. Insert a USB Thumb Drive with the new software into the USB connector on the front or rear of the DVR.
2. Bring up the menu by pressing MENU/ESC on the front panel or remote or by right clicking the mouse.
3. Select the **Software Update** Icon from the Menu using the mouse, the remote or the front panel (Menu/ESC + Up/Down/Left/Right buttons).
4. USB Thumb Drive contents will be displayed in the right hand window.
5. Double click the appropriate new software file with the mouse or use Up/Down/Left/Right buttons and the Enter button on the front panel or remote.
6. Use mouse to select the check mark or press Enter on remote or the front panel. Software upgrade is indicated on the bottom scroll line. During this process the DVR must remain powered ON or the DVR will become inoperable.
7. Note: After the software is upgraded, the system will restart immediately. This process may take a few moments, after the DVR restarts login will be required.
8. View the main Menu/Status menu to verify the Version and Build number has been updated.
9. Remove the USB Thumb Drive from the DVR.

! Note: Before accessing the DVR from IE, the steps detailed in the IE Plugin Interface Upgrade section must be followed.

Software Upgrade via IE Interface

- The software upgrade can be done over the internet or from a local network connection.
- The update may take more than 10 minutes if done over the internet depending on the network speed.

1. Use the Software Upgrade icon  to open the Software Upgrade dialog box. The current software version of the connected DVR(s) will be displayed in the Upgrade Status field.
2. To upgrade a DVR, select the DVR and corresponding upgrade file and then click the **Start** button to begin the software upgrade process. The Upgrade status will be updated according to progress.
3. The upgrade process may take several minutes and will require the DVR to reboot to complete the process

! Note: Before accessing the DVR from IE, the steps detailed in the IE Plugin Interface Upgrade section must be followed.

IE Plugin Interface Upgrade

The IE Plugin interface **MUST** be updated to ensure it can access the latest DVR software features.

1. Update the DVR software following the instructions listed above.
2. Download the **Remove_WPS_IE_Plugin** file from the SnapAV website. This file is also located in the software update zip file.
3. **Reboot** each computer that will be used to access or configure the updated DVR.
4. When the computer restarts, **Do Not Open IE**. Run the **Remove_WPS_IE_Plugin** file.
5. Open IE and access the updated Wirepath DVR. Perform Step 2, 3 and 4 for all computers that will be used to access the DVR.
6. IE may initially block installation of the DVR Plugin. If so, review the prompt and allow the Plugin to be installed.
7. If prompted, allow installation of the C++ Distributable Package and IEPlugin.cab packages.
8. When Plugin installation is complete, log in to and configure the DVR as usual.

Contacting Technical Support

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