Technical Bulletin: Browser Support

Details on browser support for the Luma Surveillance™ DVR and NVR.

Chrome
Chrome is no longer a supported browser. They removed support for NPAPI plugins, which are needed for surveillance use.

Internet Explorer
Some devices require Internet Explorer to be run using compatibility view. When accessing the Luma web interface while using compatibility view, some icons are misaligned.

We recommend that the Internet Explorer compatibility view mode not be used when accessing the Luma web interface.

Safari
Mac users can access the Luma DVR and NVR using the Safari browser after the Mac plugin is downloaded. The Mac plugin can be found on the Luma DVR and NVR product pages.