

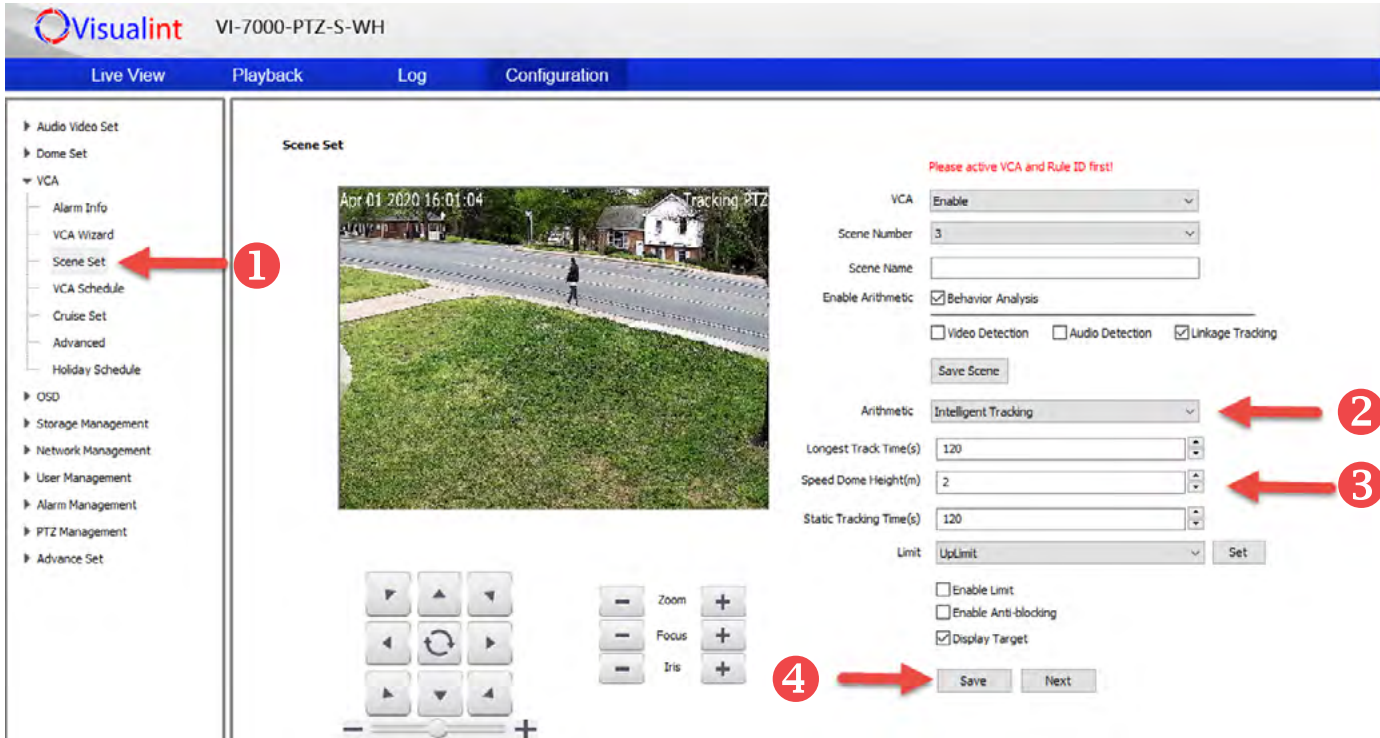
VIRTUAL TECH: AUTO TRACKING HEIGHT SETTINGS**CONTACTING TECH SUPPORT**

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INFORMATION

To improve your Visualint PTZ's auto tracking feature, adjust the camera's height settings.



The screenshot shows the Visualint configuration interface for a PTZ camera. The top navigation bar includes 'Live View', 'Playback', 'Log', and 'Configuration'. The left sidebar lists various settings categories, with 'VCA' expanded to show 'Scene Set' highlighted by a red arrow and the number 1. The central video preview window shows a street scene with a person walking, and a red arrow and the number 2 point to the 'Arithmetic' dropdown menu, which is set to 'Intelligent Tracking'. The 'Speed Dome Height(m)' field is set to '2', with a red arrow and the number 3 pointing to it. The 'Save' button is highlighted by a red arrow and the number 4. Other settings visible include 'VCA' set to 'Enable', 'Scene Number' set to '3', and 'Linkage Tracking' checked.

1. Click on **VCA** and select **Scene Set**.

2. Select **Intelligent Tracking** from the **Arithmetic** drop-down.

3. In the **Speed Dome Height** field, enter the height off the ground (in meters) of your PTZ camera.

4. Click **Save**.