

WIREPATH

SURVEILLANCE

DVRs - Using Windows 64-Bit with Internet Explorer 9

Wirepath Surveillance DVRs are compatible with 32-bit versions of Internet Explorer. If a user has a 64-bit PC with Internet Explorer 9, they may need to follow these instructions to connect to their Wirepath Surveillance DVR. Upon installation IE9 will offer two versions, 32bit and 64bit. The 32-bit version is placed in the Start Menu by default and therefore the customer should have no issues. If for some reason, they replace this shortcut with IE9 64-bit, the following instructions should be used to launch IE9 32-bit

RUNNING 32-BIT INTERNET EXPLORER

1. Open "Windows Explorer"
2. Under "Computer", select "Local Disk" drive (typically C:)
3. Open "Program Files (x86)"
4. Select folder "Internet Explorer"
5. Select "iexplore" or "iexplore.exe" for IE 32-bit
6. Open and go to DVR address to confirm connectivity
7. Drag-n-drop shortcut to Desktop

Now you can use this shortcut to quickly run the 32-bit version of IE9 when connecting to the DVR.

