

Overview

It has come to our attention that the Wirepath™ IP Surveillance firmware will not allow DST (Daylight Savings Time) settings to save correctly when using the “Synchronize with PC Time” option for Time Setting. New firmware is currently in development to resolve this issue. Until that release, please follow the instructions below to use either manual or NTP mode to set the time in your Wirepath IP surveillance camera, NVR, or encoder. If Internet access is available, we recommend using the NTP method for all devices in a system so that your equipment gets time updates from a common server.

Products and Firmware Versions Affected

Product Name	Firmware Version
WPS-300-ENC-1IP	1.0.25
WPS-300-ENC-4IP	1.0.69
WPS-100-NVR-4IP	1.0.11
WPS-300-NVR-9IP	1.0.11
WPS-300-NVR-16IP	1.0.11
WPS-500-PTZ-IP	1.0.30
WPS-750-BUL-IP	1.0.30
WPS-750-DOM-IP	1.0.30

Instructions to Set Time Correctly

Note: To set time using the NTP method, the device **must** have Internet access. If no Internet access is available, or cannot be relied upon, set the time using the Manual method only.

1. Log in and click the “Config” button.
2. Click “System Information” in the left bar navigation menu. See the “Time Setting” section on the page.
3. Verify that “Enable Daylight Saving” is selected.
4. **For cameras with Internet Access:** Select the NTP option. Leave the “NTP Server” field set to “pool.ntp.org”.
5. **To manually set time (NO Internet Access):** Select the “Manual” time option. Set the date and time in the appropriate fields.
6. Select the desired Time Zone.
7. Click the “Apply” button.
8. The time will now be set correctly.

Contacting Technical Support

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