

## 1- Overview

It has come to our attention that Wirepath™ IP cameras along with other branded IP cameras may not connect to a Control4 system when using iOS devices after the C4 system has been updated to v2.4. Control4 has released an update that addresses this issue. If you are experiencing this problem, please update your system to v2.5 or higher.

## 2- Details

Affected Software: Control4 MyHome v2.4 (iOS)

Issue Detail: After the Version 2.4 update some cameras have not been able to connect or showing a black screen when viewing. We have seen that in these cases the app will fail to connect to cameras which are supporting HTTP DIGEST authentication. The app does not support this authentication yet.

Action: Update your system software to Version 2.5 or higher.