



How do I sign up with my local store?

First, contact the SnapAV team. From there, we will get you an account number that you can use to create a username and password on your local store's website, and that's it. You're set to shop at your local store and on their website.

Can I order online and pick up at local?

Absolutely. Just visit your local store's website, add your items to your cart, and choose in-store pickup at checkout.

Can I order at SnapAV.com and pick up locally?

Our Charlotte, NC., Dallas TX., and Fresno, CA. warehouses provide local pickup via SnapAV.com. Outside of these areas, you will need to place your in-store pickup order on your local store's website.

How do I know what products are available at my local store?

Our in-store experts are standing by and ready to help. Just give them a call and they'll be happy to let you know. Or simply check your local store's website for availability.

Do purchases at local count toward the SnapAV Partner Rewards program?

Any SnapAV manufactured product purchased from your local store will count toward your SnapAV Partner Rewards level and rebate, as well as your Big Install points.

Where do I return products purchased through SnapAV and local?

Return locally distributed products to the local store you purchased from. Return SnapAV products to SnapAV OR to your local store – wherever is most convenient for you. Just make sure you include the product's Return Authorization code.
