



How do I sign up with my local store?

[Find a local store](#) near you and fill out an application on their website. Once your application has been processed you will receive an account number that you can use to create a username and password on your local store's website, and that's it. You're set to shop at your local store and on their website. Please note this account is separate from your Snap One Portal account.

Where can I find Snap One Partner stores, their websites, and contact information?

You can find Snap One Partner Stores all over the U.S.A. You can find stores as well as their contact information, website, and applications to open a new account [here](#).

Do purchases at local count toward the Snap One Partner Rewards program?

Any Snap One manufactured product purchased from your local store will count toward your Snap One Partner Rewards level and rebate, as well as your Big Install points.

Can I order online and pick up at local?

Absolutely. Just visit your local store's website, add your items to your cart, and choose in-store pick up at checkout.

Can I order on the Snap One Partner Portal and pick up locally?

Our Charlotte, NC., Dallas, TX., and Fresno, CA. warehouses provide local pickup via the Snap One Partner Portal. Outside of these areas, you will need to place your in-store pickup order on your local store's website which can be found [here](#).

Can I pick up after store hours?

Many of our locations have secure 24-hour pickup lockers or rooms that can be accessed with a unique access code. [Contact the store nearest you](#) to inquire if they have a 24-hour pickup option.

Is same-day delivery available?

Most Snap One Partner Stores offer same-day delivery services via third-party courier. [Contact the store nearest you](#) to inquire.

How do I know what products are available at my local store?

Our in-store experts are standing by and ready to help. Just give them a call and they'll be happy to let you know. Or simply check your local store's website for availability. Find store contact information and their websites [here](#).

Where do I return products purchased through Snap One and local?

Return locally distributed products to the local store you purchased from. Return Snap One products to Snap One OR to your local store – wherever is most convenient for you. Just make sure you include the product's Return Authorization Code.