

Frequently Asked Questions for Snap Dealers

1. Why did SnapAV acquire Autonomic?

Autonomic is an industry expert in music streaming and multi-room audio. Their products make the consumption of digital media easier and more enjoyable by offering a multi-room audio solution, controllable with iOS and Android devices and compatible with the world's leading control systems. These products will complement our own audio products and award-winning support, providing SnapAV dealers with an audio solution they'll love. In addition, Autonomic's company culture and commitment to the custom install channel mirrors the values found at SnapAV.

2. What does Autonomic do?

Autonomic offers a wide range of music streaming products for custom installs, including amplifiers, streamers, and media servers – all of which work seamlessly with the world's leading control systems, including Savant, Crestron, Control4, URC, and more. Their devices also support more than a dozen popular streaming services, including Spotify and Pandora. To ensure optimal sound quality, Autonomic utilizes full High-resolution Audio (HRA) at 24bit/192kHz, so music comes in loud and clear every time.

3. Where / How can I buy Autonomic products today?

If you're interested in buying Autonomic products prior to their availability through SnapAV, contact Autonomic directly by calling 914-598-1647 or emailing sales@autonomic-controls.com. Starting in January 2017, Autonomic products will be available for purchase on our website at snapav.com.

4. When will Autonomic products be on the SnapAV website?

We're moving quickly to train our teams, fill our warehouses, and update our website. Starting in January 2017, Autonomic products will be available for purchase at snapav.com. We'll notify you once they're live in our store.

5. Will SnapAV be expanding / changing the Autonomic product line?

Our product development teams will be working together to come up with a plan for the future. We will keep you updated as more information becomes available. As always, if you have any feedback or ideas, please don't hesitate to share.

6. When will Autonomic products be integrated with OvrC?

Autonomic currently has a remote management platform (Dealer Zone) for their connected products. We understand the importance of having a single dashboard to manage your customers, so we will be working together on integration with OvrC. We will keep you updated as more information becomes available.



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7. Will Autonomic products and services be included in Partner Rewards?

Once Autonomic products are sold through SnapAV, purchases will have all of the same characteristics as the other standard product lines included in Partner Rewards and Rebates.

8. Who do I call for technical support on Autonomic products?

For the time being, you should continue to use Autonomic's technical support, as well as utilize their extensive online [Knowledgebase](#).